Tracking Number	PM#	Sub-Measure Title
1	1	Avg Response Time For OSS Pre-Order Interfaces - Address Verification (seconds)
2	1	Avg Response Time For OSS Pre-Order Interfaces - Request For Telephone Number (seconds)
5	1	Avg Response Time For Oss Pre-Order Interfaces - Service Availability (seconds)
6	1	Avg Response Time For Oss Pre-Order Interfaces - Service Appointment Scheduling (Due Date)(seconds)
7	1	Avg Response Time For Oss Pre-Order Interfaces - Dispatch Required (seconds)
8	1	Avg Response Time For Oss Pre-Order Interfaces - PIC (seconds)
331 773	1	Avg Response Time For OSS Pre-Order Interfaces - Request For Customer Service Record (seconds)
774	1	Avg Response Time For OSS Pre-Order Interfaces - FAV / SAV (seconds)
775	1	Avg Response Time For OSS Pre-Order Interfaces - DSL (seconds)  Avg Response Time For OSS Pre-Order Interfaces - NC/NCI (seconds)
776	1	Avg Response Time For OSS Pre-Order Interfaces - NC/NC1 (seconds)  Avg Response Time For OSS Pre-Order Interfaces - CFA Availability (seconds)
332	2	Percent Responses Received Within 8.0 Seconds - Address Verification
333	2	Percent Responses Received Within 12.0 Seconds - Address Verification
334	2	Percent Responses Received Within 7.0 Seconds - Request for Telephone Number
335	2	Percent Responses Received Within 9.5 Seconds - Request for Telephone Number
336	2	Percent Responses Received Within 8.0 Seconds - Request for Customer Service Record
337	2	Percent Responses Received Within 13.0 Seconds - Request for Customer Service Record
338	2	Percent Responses Received Within 12.0 Seconds - Service Availability
339	2	Percent Responses Received Within 16.0 Seconds - Service Availability
340	2	Percent Responses Received Within 0.6 Seconds - Service Appointment Scheduling (Due Date)
341	2	Percent Responses Received Within 1.0 Seconds - Service Appointment Scheduling (Due Date)
342	2	Percent Responses Received Within 15.0 Seconds - Dispatch Required
343	2	Percent Responses Received Within 25.0 Seconds - Dispatch Required
344	2	Percent Responses Received Within 39.0 Seconds - PIC
345	2	Percent Responses Received Within 60.0 Seconds - PIC
787	2	Percent Responses Received Within 20.0 Seconds - FAV / SAV (seconds)
788	2	Percent Responses Received Within 25.0 Seconds - FAV / SAV (seconds)
789	2	Percent Responses Received Within 20.0 Seconds - DSL (seconds)
790	2	Percent Responses Received Within 25.0 Seconds - DSL (seconds)
791	2	Percent Responses Received Within 20.0 Seconds - NC/NCI (seconds)
792	2	Percent Responses Received Within 25.0 Seconds - NC/NCI (seconds)
793	2	Percent Responses Received Within 20.0 Seconds - CFA Availability (seconds)
794	2	Percent Responses Received Within 25.0 Seconds - CFA Availability (seconds)
909	2	Percent Responses Received Within X Seconds - Address Verification
910	2	Percent Responses Received Within X Seconds - Request for Telephone Number
911	2	Percent Responses Received Within X Seconds - Request for Customer Service Record
912	2	Percent Responses Received Within X Seconds - Service Availability
913	2	Percent Responses Received Within X Seconds - Service Appointment Scheduling (Due Date)
914	2	Percent Responses Received Within X Seconds - Dispatch Required
915	2 2	Percent Responses Received Within X Seconds - PIC
916		Percent Responses Received Within X Seconds - FAV / SAV (seconds)
917 918	2	Percent Responses Received Within X Seconds - DSL (seconds)  Percent Responses Received Within X Seconds - NC/NCI (seconds)
919	2	Percent Responses Received Within X Seconds - NC/NCI (seconds)  Percent Responses Received Within X Seconds - CFA Availability (seconds)
10	4	OSS Interface Availability - Pre-Ordering
11	4	OSS Interface Availability - EDI
12	4	OSS Interface Availability - Access Service Request
13	4	OSS Interface Availability - EB/TA - POTS
300	4	OSS Interface Availability - EB/TA - Design / UNEs
988	4	OSS Interface Availability - BOP - GUI
989	4	OSS Interface Availability - AEMS
990	4	OSS Interface Availability - EB/TA
991	4	OSS Interface Availability - EB/TA - GUI
992	4	OSS Interface Availability - ARIS
14	5	% FOCs Returned within "X" hrs - Man Req - Res & Bus - < 24 hrs
15	5	% FOCs Returned within "X" hrs - Man Reg - Complex Bus (1 - 200 Lines) - < 24 hrs
16	5	% FOCs Returned within "X" hrs - Man Req - Complex Bus (> 200 Lines) - < 48 hrs
17	5	% FOCs Returned within "X" hrs - Man Req - UNE Loop (1 - 49 Loops) - < 24 hrs
18	5	% FOCs Returned within "X" hrs - Man Reg - UNE Loop (>= 50 Loops) - < 48 hrs
19	5	% FOCs Returned within "X" hrs - Man Req - Switch Ports - < 24 hrs

Sub-Mossure Telle	Tracking		
22	Tracking Number	PM#	Sub-Measure Title
21 5 % FOCs Returned within "X" Ins - Elec Reg - Complex Bus (1 : 200 Lines) - 24 hrs 23 5 % FOCs Returned within "X" Ins - Elec Reg - UNE Loop (1 - 48 Loops) - 5 hrs 24 5 % FOCs Returned within "X" Ins - Elec Reg - UNE Loop (1 - 48 Loops) - 5 hrs 25 5 % FOCs Returned within "X" Ins - Elec Reg - UNE Loop (1 - 48 Loops) - 5 hrs 26 5 % FOCs Returned within "X" Ins - Elec Reg - UNE Loop (2 - 50 Loops) - 44 hrs 27 6 % FOCs Returned within "X" Ins - Man Reg - Unit Loop (2 - 50 Loops) - 40 hrs 28 6 % FOCs Returned within "X" Ins - Man Reg - Complex Bus (1 : 200 Lines) - Avg for FOCs - 24 hrs 28 6 % FOCs Returned within "X" Ins - Man Reg - Complex Bus (1 : 200 Lines) - Avg for FOCs - 24 hrs 28 6 % FOCs Returned within "X" Ins - Man Reg - UNIE Loop (1 - 48 Loops) - Avg for FOCs - 24 hrs 28 6 % FOCs Returned within "X" Ins - Man Reg - UNIE Loop (1 - 48 Loops) - Avg for FOCs - 24 hrs 28 6 % FOCs Returned within "X" Ins - Man Reg - UNIE Loop (2 - 50 Loops) - Avg for FOCs - 24 hrs 28 7 % FOCs Returned within "X" Ins - Man Reg - UNIE Loop (2 - 50 Loops) - Avg for FOCs - 24 hrs 28 9 % FOCs Returned within "X" Ins - Man Reg - UNIE Loop (2 - 50 Loops) - Avg for FOCs - 24 hrs 29 6 % FOCs Returned within "X" Ins - Elec Reg - Complex Bus (1 : 200 Lines) - Avg for FOCs - 24 hrs 29 7 % FOCs Returned within "X" Ins - Elec Reg - UNIE Loop (2 - 50 Loops) - Avg for FOCs - 24 hrs 29 8 % FOCs Returned within "X" Ins - Elec Reg - UNIE Loop (1 - 48 Loops) - Avg for FOCs - 24 hrs 29 8 % FOCs Returned within "X" Ins - Elec Reg - UNIE Loop (3 - 50 Loops) - Avg for FOCs - 24 hrs 29 8 % FOCs Returned within "X" Ins - Elec Reg - UNIE Loop (3 - 50 Loops) - Avg for FOCs - 24 hrs 29 8 % FOCs Returned within "X" Ins - Elec Reg - UNIE Loop (3 - 50 Loops) - Avg for FOCs - 24 hrs 29 8 % FOCs Returned within "X" Ins - Elec Reg - UNIE Loop (3 - 50 Loops) - Avg for FOCs - 24 hrs 29 8 % FOCs Returned within "X" Ins - Elec Reg - UNIE Loop (3 - 50 Loops) - Avg for FOCs - 24 hrs 29 8 % FOCs Returned within "X" Ins - Elec Reg - UNIE Loop (3 - 50 Loops) - Avg f			% FOCs Returned within "X" hrs - Elec Req - Res & Bus - < 5 hrs
22 5 % FOCS Returned within "X" hrs - Elec Reg UNE Loop (1-49 Loops) + 24 hrs 24 5 % FOCS Returned within "X" hrs - Elec Reg UNE Loop (1-49 Loops) + 24 hrs 25 5 % FOCS Returned within "X" hrs - Elec Reg UNE Loop (1-49 Loops) + 24 hrs 26 5 % FOCS Returned within "X" hrs - Elec Reg Switch Ports - 5 hrs 27 5 % FOCS Returned within "X" hrs - Elec Reg Complex Bus (1-200 Lines) - Ang for FOCS > 24 hrs 28 5 % FOCS Returned within "X" hrs - Blan Reg Complex Bus (1-200 Lines) - Ang for FOCS > 24 hrs 28 5 % FOCS Returned within "X" hrs - Blan Reg Complex Bus (1-200 Lines) - Ang for FOCS > 24 hrs 28 5 % FOCS Returned within "X" hrs - Blan Reg Complex Bus (1-200 Lines) - Ang for FOCS > 24 hrs 28 6 % FOCS Returned within "X" hrs - Blan Reg UNE Loop (1-4 \$0.cops) - Ang for FOCS > 24 hrs 28 6 % FOCS Returned within "X" hrs - Blan Reg UNE Loop (1-4 \$0.cops) - Ang for FOCS > 24 hrs 28 6 % FOCS Returned within "X" hrs - Blan Reg UNE Loop (1-4 \$0.cops) - Ang for FOCS > 24 hrs 28 7 % FOCS Returned within "X" hrs - Blan Reg Complex Bus (1-200 Lines) - Ang for FOCS > 24 hrs 28 8 6 % FOCS Returned within "X" hrs - Blan Reg Complex Bus (1-200 Lines) - Ang for FOCS > 24 hrs 28 9 6 % FOCS Returned within "X" hrs - Blan Reg Complex Bus (1-200 Lines) - Ang for FOCS > 24 hrs 28 9 6 % FOCS Returned within "X" hrs - Blan Reg Complex Bus (1-200 Lines) - Ang for FOCS > 24 hrs 28 9 6 % FOCS Returned within "X" hrs - Blan Reg UNE Loop (1-49 Loops) - Ang for FOCS > 8 hrs 28 9 6 % FOCS Returned within "X" hrs - Blan Reg UNE Loop (1-49 Loops) - Ang for FOCS > 8 hrs 28 9 7 % FOCS Returned within "X" hrs - Blan Reg UNE Loop (1-49 Loops) - Ang for FOCS > 8 hrs 28 9 8 7 % FOCS Returned within "X" hrs - Blan Reg UNE Loop (1-49 Loops) - Ang for FOCS > 8 hrs 28 9 8 9 8 7 % FOCS Returned within "X" hrs - Blan Reg UNE Loop (1-49 Loops) - Ang for FOCS > 8 hrs 28 9 9 8 9 8 9 8 9 8 8 8 8 9 8 9 8 9 8 9			% FOCs Returned within "X" hrs - Elec Reg - Complex Bus (1 - 200 Lines) - < 24 hrs
24			% FOCs Returned within "X" hrs - Elec Reg - Complex Bus (> 200 Lines) - < 48 hrs
25 5 % FOCS Returned within "X" hrs - Elec Reg.   Switch Ports × 5 hrs    338			% FOCs Returned within "X" hrs - Elec Req - UNE Loop (1 - 49 Loops) - < 5 hrs
393   5			% FOCs Returned within "X" hrs - Elec Req - UNE Loop (>= 50 Loops) - < 48 hrs
384   5			% FOCs Returned within "X" hrs - Elec Req - Switch Ports - < 5 hrs
398 5 % FOCS Returned within "X" Ins Man Req LVIE Loop (≥= 50 Loops) - Avg for FOCs > 24 hrs 398 5 % FOCS Returned within "X" Ins Man Req LVIE Loop (≥= 50 Loops) - Avg for FOCs > 24 hrs 398 5 % FOCS Returned within "X" Ins Man Req LVIE Loop (≥= 50 Loops) - Avg for FOCs > 24 hrs 398 5 % FOCS Returned within "X" Ins Elec Req Res & Bus Avg for FOCs > 24 hrs 399 5 % FOCS Returned within "X" Ins Elec Req Res & Bus Avg for FOCs > 24 hrs 390 5 % FOCS Returned within "X" Ins Elec Req Complex Bus ( * 200 Lines) - Avg for FOCs > 24 hrs 391 5 % FOCS Returned within "X" Ins Elec Req Complex Bus ( * 200 Lines) - Avg for FOCs > 24 hrs 391 5 % FOCS Returned within "X" Ins Elec Req Complex Bus ( * 200 Lines) - Avg for FOCs > 24 hrs 392 5 % FOCS Returned within "X" Ins Elec Req LVIE Loop ( * 95 Loops) - Avg for FOCs > 24 hrs 393 5 % FOCS Returned within "X" Ins Elec Req UNIE Loop ( * 95 Loops) - Avg for FOCs > 5 hrs 393 5 % FOCS Returned within "X" Ins Elec Req UNIE Loop ( * 95 Loops) - Avg for FOCs > 5 hrs 393 5 % FOCS Returned within "X" Ins Elec Req Switch Ports Avg for FOCs > 5 hrs 393 5 % FOCS Returned within "X" Ins Elec Req Switch Ports Avg for FOCs > 5 hrs 394 5 % FOCS Returned within "X" Ins Elec Req Switch Ports Avg for FOCs > 5 hrs 395 5 % FOCS Returned within "X" Ins Elec Req CLR Centrex ( * 200 Lines) > 42 Hours 395 5 % FOCS Returned within "X" Ins Elec Req CLR Centrex ( * 200 Lines) > 42 Hours 396 5 % FOCS Returned within "X" Ins Elec Req CLR Centrex ( * 200 Lines) > 44 Hours 397 5 % FOCS Returned within "X" Ins Elec Req Interconnection Trunks ( * 5 DS1) - × 6 days 398 6 % FOCS Returned within "X" Ins Elec Req Interconnection Trunks ( * 5 DS1) - × 6 days 399 6 % FOCS Returned within "X" Ins Elec Req Interconnection Trunks ( * 5 DS1) - × 6 days 390 7 % FOCS Returned within "X" Ins Elec Req Interconnection Trunks ( * 5 DS1) - × 6 days 390 8 % FOCS Returned within "X" Ins El			% FOCS Returned within "X" hrs - Man Req - Res & Bus - Avg for FOCs > 24 hrs
388 5 5 % FOCS Returned within "X" Ins Man Req UNE Loop (1 - 49 Loops) - Avg for FOCS > 24 Ins   387 5 % FOCS Returned within "X" Ins Man Req UNE Loop (2 - 50 Loops) - Avg for FOCS > 24 Ins   388 5 % FOCS Returned within "X" Ins Man Req Switch Prots Avg for FOCS > 24 Ins   389 5 % FOCS Returned within "X" Ins Elec Req Res & Bus Avg for FOCS > 24 Ins   380 5 % FOCS Returned within "X" Ins Elec Req Res & Bus Avg for FOCS > 24 Ins   381 5 % FOCS Returned within "X" Ins Elec Req Complex Bus (1 - 200 Lines) - Avg for FOCS > 24 Ins   381 5 % FOCS Returned within "X" Ins Elec Req Complex Bus (1 - 200 Lines) - Avg for FOCS > 24 Ins   381 5 % FOCS Returned within "X" Ins Elec Req Complex Bus (1 - 200 Lines) - Avg for FOCS > 5 Ins   382 5 % FOCS Returned within "X" Ins Elec Req UNE Loop (1 - 49 Loops) - Avg for FOCS > 5 Ins   383 5 % FOCS Returned within "X" Ins Elec Req UNE Loop (1 - 49 Loops) - Avg for FOCS > 6 Ins   383 5 % FOCS Returned within "X" Ins Elec Req UNE Loop (1 - 49 Loops) - Avg for FOCS > 6 Ins   383 5 % FOCS Returned within "X" Ins Elec Req Switch Pots Avg for FOCS > 6 Ins   383 5 % FOCS Returned within "X" Ins Elec Req Switch Pots Avg for FOCS > 6 Ins   383 5 % FOCS Returned within "X" Ins Elec Req Switch Pots Avg for FOCS > 6 Ins   383 6 % FOCS Returned within "X" Ins Elec Req ClA Centrex (1 - 200 Lines) < 24 Hours   384 5 % FOCS Returned within "X" Ins Elec Req Interconnection Truniss (> 5 DS1) - < 6 days   1009 5 % FOCS Returned within "X" Ins Elec Req Interconnection Truniss (> 5 DS1) - < 8 days   1009 5 % FOCS Returned within "X" Ins Elec Req Interconnection Truniss (> 5 DS1) - Avg for FOCS > 6 days   1009 5 % FOCS Returned within "X" Ins Elec Req Interconnection Truniss (> 5 DS1) - Avg for FOCS > 6 days   1009 5 % FOCS Returned within "X" Ins Elec Req Interconnection Truniss (> 5 DS1) - Avg for FOCS > 8 days   1009 5 % FOCS Returned within "X" Ins Elec Req.			% FOCS Returned within "X" hrs - Man Req - Complex Bus (1 - 200 Lines) - Avg for FOCs > 24 hrs
387   5   5   5   6   COS Returned within "X" Ins Man Req Switch Ports 270   FOCS > 24 hrs			% FOCS Returned within "X" hrs - Man Req - Complex Bus (> 200 Lines) - Avg for FOCs > 48 hrs
388 5 % FOCS Returned within "X" hrs - Men Req - Switch Ports - Avg for FOCS > 24 hrs 389 5 % FOCS Returned within "X" hrs - Elec Req - Complex Bus (1 - 200 Lines) - Avg for FOCS > 24 hrs 390 5 % FOCS Returned within "X" hrs - Elec Req - Complex Bus (1 - 200 Lines) - Avg for FOCS > 24 hrs 391 5 % FOCS Returned within "X" hrs - Elec Req - Complex Bus (1 - 200 Lines) - Avg for FOCS > 24 hrs 392 5 % FOCS Returned within "X" hrs - Elec Req - Complex Bus (2 - 200 Lines) - Avg for FOCS > 24 hrs 393 5 % FOCS Returned within "X" hrs - Elec Req - UNE Loop (1 - 48 Loops) - Avg for FOCS > 5 hrs 393 5 % FOCS Returned within "X" hrs - Elec Req - UNE Loop (1 - 48 Loops) - Avg for FOCS > 48 hrs 393 5 % FOCS Returned within "X" hrs - Elec Req - UNE Loop (2 - 50 Loops) - Avg for FOCS > 48 hrs 394 5 % FOCS Returned within "X" hrs - Elec Req - UNE Loop (2 - 50 Loops) - Avg for FOCS > 48 hrs 395 5 % FOCS Returned within "X" hrs - Elec Req - CIA Centrex (1 - 200 Lines) < 24 Hours 395 5 % FOCS Returned within "X" hrs - Elec Req - CIA Centrex (2 - 200 Lines) < 24 Hours 395 5 % FOCS Returned within "X" hrs - Elec Req - CIA Centrex (2 - 200 Lines) < 24 Hours 396 5 % FOCS Returned within "X" hrs - Elec Req - CIA Centrex (2 - 200 Lines) < 24 Hours 396 5 % FOCS Returned within "X" hrs - Elec Req - CIA Centrex (2 - 200 Lines) < 24 Hours 397 5 % FOCS Returned within "X" hrs - Elec Req - Linerconnection Trunks (< 5 DS1) - 2 days 398 6 % FOCS Returned within "X" hrs - Elec Req - Interconnection Trunks (< 5 DS1) - 3 days 399 6 % FOCS Returned within "X" hrs - Elec Req - Interconnection Trunks (< 5 DS1) - 3 days 399 7 % FOCS Returned within "X" hrs - Elec Req - Interconnection Trunks (< 5 DS1) - 3 days 390 8 % FOCS Returned within "X" hrs - Elec Req - Interconnection Trunks (< 5 DS1) - 3 days 390 8 % FOCS Returned within "X" hrs - Elec Req - CIA Centrex (1 - 200 Lines) Avg for FOCs > 24 Hours 390 8 % FOCS Returned within "X" hrs - Elec Req - CIA Centrex (1 - 200 Lines) Avg for FOCs > 24 Hours 391 8 % FOCS Returned within "X" hrs - Elec Req - CI			% FOCS Returned within "X" hrs - Man Req - UNE Loop (1 - 49 Loops) - Avg for FOCs > 24 hrs
399 5 % FOCS Returned within "X" hrs. Elec Req Complex Bus (1-200 Lines) - Avg for FOCS > 24 hrs 391 5 % FOCS Returned within "X" hrs. Elec Req Complex Bus (1-200 Lines) - Avg for FOCS > 24 hrs 392 5 % FOCS Returned within "X" hrs. Elec Req Complex Bus (1-200 Lines) - Avg for FOCS > 24 hrs 393 5 % FOCS Returned within "X" hrs. Elec Req Complex Bus (2-200 Lines) - Avg for FOCS > 48 hrs 394 5 % FOCS Returned within "X" hrs. Elec Req UNE Loop (1-48 Loops) - Avg for FOCS > 48 hrs 394 5 % FOCS Returned within "X" hrs. Elec Req UNE Loop (1-58 Loops) - Avg for FOCS > 48 hrs 394 5 % FOCS Returned within "X" hrs. Elec Req UNE Loop (1-59 Loops) - Avg for FOCS > 48 hrs 394 5 % FOCS Returned within "X" hrs. Elec Req CAL Centrex (1-200 Lines) - 48 Hours 395 5 % FOCS Returned within "X" hrs. Man Req CIA Centrex (1-200 Lines) - 48 Hours 396 5 % FOCS Returned within "X" hrs. Elec Req CIA Centrex (1-200 Lines) - 48 Hours 397 5 % FOCS Returned within "X" hrs. Elec Req CIA Centrex (1-200 Lines) - 48 Hours 398 5 % FOCS Returned within "X" hrs. Elec Req Interconnection Trunks (-5 DS1) - 48 days 399 6 % FOCS Returned within "X" hrs. Elec Req Interconnection Trunks (-5 DS1) - 48 days 390 7 % FOCS Returned within "X" hrs. Elec Req Interconnection Trunks (-5 DS1) - 48 days 390 8 % FOCS Returned within "X" hrs. Elec Req Interconnection Trunks (-5 DS1) - 48 days 390 8 % FOCS Returned within "X" hrs. Elec Req Interconnection Trunks (-5 DS1) - 48 days 390 9 8 % FOCS Returned within "X" hrs. Elec Req Interconnection Trunks (-5 DS1) - 48 days 390 9 9 8 % FOCS Returned within "X" hrs. Elec Req Interconnection Trunks (-5 DS1) - 48 days 390 9 9 8 % FOCS Returned within "X" hrs. Elec Req Interconnection Trunks (-5 DS1) - 48 days 390 9 9 8 % FOCS Returned within "X" hrs. Elec Req Interconnection Trunks (-5 DS1) - 48 days 390 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9			76 FOCS Returned within "X" hrs - Man Req - UNE Loop (>= 50 Loops) - Avg for FOCs > 48 hrs
390 5 % FOCS Returned within "X" hrs - Elec Req - Complex Bus (1 - 200 Lines) - Avg for FOCs > 24 hrs 391 5 % FOCS Returned within "X" hrs - Elec Req - Complex Bus (2 200 Lines) - Avg for FOCs > 5 hrs 392 5 % FOCS Returned within "X" hrs - Elec Req - UNE Loop (1 - 49 Loops) - Avg or FOCs > 5 hrs 393 5 % FOCS Returned within "X" hrs - Elec Req - UNE Loop (1 - 49 Loops) - Avg or FOCs > 5 hrs 393 5 % FOCS Returned within "X" hrs - Elec Req - UNE Loop (1 - 49 Loops) - Avg or FOCs > 5 hrs 393 5 % FOCS Returned within "X" hrs - Elec Req - UNE Loop (1 - 49 Loops) - Avg for FOCs > 5 hrs 393 5 % FOCS Returned within "X" hrs - Man Req - CIA Centrex (1 - 200 Lines) + 24 Hours 393 5 % FOCS Returned within "X" hrs - Blec Req - CIA Centrex (2 200 Lines) + 24 Hours 393 5 % FOCS Returned within "X" hrs - Elec Req - CIA Centrex (2 200 Lines) + 24 Hours 393 6 % FOCS Returned within "X" hrs - Elec Req - CIA Centrex (2 200 Lines) + 24 Hours 393 6 % FOCS Returned within "X" hrs - Elec Req - CIA Centrex (2 200 Lines) + 48 Hours 396 7 % FOCS Returned within "X" hrs - Elec Req - Interconnection Trunks (1 5 DS) - 4 days 397 7 % FOCS Returned within "X" hrs - Elec Req - Interconnection Trunks (1 5 DS) - 4 days 398 7 % FOCS Returned within "X" hrs - Elec Req - Interconnection Trunks (1 5 DS) - 4 days 399 8 % FOCS Returned within "X" hrs - Elec Req - Interconnection Trunks (1 5 DS) - 4 days 390 8 % FOCS Returned within "X" hrs - Elec Req - Interconnection Trunks (1 5 DS) - 4 days 390 8 % FOCS Returned within "X" hrs - Elec Req - Interconnection Trunks (1 5 DS) - 4 May for FOCs > 4 Hours 390 9 8 % FOCS Returned within "X" hrs - Elec Req - CIA Centrex (1 200 Lines) - 4 May for FOCs > 4 Hours 390 9 8 % FOCS Returned within "X" hrs - Elec Req - CIA Centrex (1 200 Lines) - 4 May for FOCs > 4 Hours 390 10 9 8 % FOCS Returned within "X" hrs - Elec Req - CIA Centrex (1 200 Lines) - 4 May for FOCs > 4 Hours 390 10 9 8 % FOCS Returned within "X" hrs - Elec Req - CIA Centrex (1 200 Lines) - 4 May for FOCs > 4 Hours 390 10 9 8 % FOCS Returned within			% FOCS Returned within "X" hrs - Man Req - Switch Ports - Avg for FOCs > 24 hrs
391 5 % FOCS Returned within "X" hrs - Elec Req - Complex Dus (- 200 Lines) - Avg for FOCS > 48 hrs 392 5 % FOCS Returned within "X" hrs - Elec Req - UNE Loop (1 - 48 Loops) - Avg for FOCS > 48 hrs 393 5 % FOCS Returned within "X" hrs - Elec Req - UNE Loop (1 - 48 Loops) - Avg for FOCS > 5 hrs 394 5 % FOCS Returned within "X" hrs - Elec Req - UNE Loop (1 - 48 Loops) - Avg for FOCS > 48 hrs 394 5 % FOCS Returned within "X" hrs - Elec Req - UNE Loop (1 - 48 Loops) - Avg for FOCS > 5 hrs 394 5 % FOCS Returned within "X" hrs - Elec Req - CIA Centrex (1 - 200 Lines) < 24 Hours 395 5 % FOCS Returned within "X" hrs - Bank Req - CIA Centrex (1 - 200 Lines) < 24 Hours 396 5 % FOCS Returned within "X" hrs - Bank Req - CIA Centrex (1 - 200 Lines) < 24 Hours 397 5 % FOCS Returned within "X" hrs - Bank Req - CIA Centrex (1 - 200 Lines) < 24 Hours 398 5 % FOCS Returned within "X" hrs - Bank Req - CIA Centrex (1 - 200 Lines) < 24 Hours 398 6 % FOCS Returned within "X" hrs - Bank Req - CIA Centrex (1 - 200 Lines) < 24 Hours 399 6 % FOCS Returned within "X" hrs - Bank Req - CIA Centrex (1 - 200 Lines) < 24 Hours 399 7 % FOCS Returned within "X" hrs - Bank Req - CIA Centrex (1 - 200 Lines) < 24 Hours 399 8 % FOCS Returned within "X" hrs - Bank Req - CIA Centrex (1 - 200 Lines) < 24 Hours 399 8 % FOCS Returned within "X" hrs - Bank Req - CIA Centrex (1 - 200 Lines) - Avg for FOCs > 8 days 399 9 8 % FOCS Returned within "X" hrs - Bank Req - CIA Centrex (1 - 200 Lines) - Avg for FOCs > 8 Hours 399 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9			76 FOCS Returned within 32 hrs - Elec Req - Res & Bus - Avg for FOCS > 5 hrs
392 5 9 FOCS Returned within "X" hrs - Eliec Req - UNE Loop (1 - 49 Loops) - Aug or FOCs > 5 hrs 393 5 9 FOCS Returned within "X" hrs - Eliec Req - UNE Loop (2 - 50 Loops) - Aug or FOCs > 648 hrs 394 5 % FOCS Returned within "X" hrs - Eliec Req - UNE Loop (2 - 50 Loops) - Aug for FOCs > 5 hrs 835 5 % FOCS Returned within "X" hrs - Man Req - CIA Centrex (1 - 200 Lines) < 24 Hours 835 5 % FOCS Returned within "X" hrs - Man Req - CIA Centrex (1 - 200 Lines) < 24 Hours 836 5 % FOCS Returned within "X" hrs - Eliec Req - CIA Centrex (1 - 200 Lines) < 24 Hours 837 5 % FOCS Returned within "X" hrs - Eliec Req - CIA Centrex (1 - 200 Lines) < 24 Hours 838 5 % FOCS Returned within "X" hrs - Eliec Req - CIA Centrex (1 - 200 Lines) < 24 Hours 839 5 % FOCS Returned within "X" hrs - Eliec Req - Linterconnection Trunks (> 5 DS1) - < 6 days 830 6 % FOCS Returned within "X" hrs - Eliec Req - Interconnection Trunks (> 5 DS1) - < 8 days 830 7 % FOCS Returned within "X" hrs - Eliec Req - Interconnection Trunks (> 5 DS1) - Aug for FOCS > 6 days 830 8 % FOCS Returned within "X" hrs - Eliec Req - Interconnection Trunks (> 5 DS1) - Aug for FOCS > 6 days 84 FOCS Returned within "X" hrs - Eliec Req - Interconnection Trunks (> 5 DS1) - Aug for FOCS > 8 days 85 8 % FOCS Returned within "X" hrs - Eliec Req - Interconnection Trunks (> 5 DS1) - Aug for FOCS > 24 Hours 85 9 % FOCS Returned within "X" hrs - Eliec Req - Underlined Local (Declines) - Aug for FOCS > 24 Hours 85 9 % FOCS Returned within "X" hrs - Eliec Req - CIA Centrex (1 - 200 Lines) - Aug for FOCS > 48 Hours 86 9 % FOCS Returned within "X" hrs - Eliec Req - Unbudget Local (Declicated) Transport - DS1 < 1 Day 87 9 % FOCS Returned within "X" hrs - Eliec Req - Unbudget Local (Declicated) Transport - DS3 < 5 Days 88 9 8 9 8 9 8 9 9 9 9 9 9 9 9 9 9 9 9			% FOCS Returned within X' firs - Elec Req - Complex Bus (1 - 200 Lines) - Avg for FOCs > 24 hrs
393 5 % FOCS Returned within "X" hrs - Elec Req - UNE Loop (>= 50 Loops) - Aug for FOCS > 48 hrs 394 5 % FOCS Returned within "X" hrs - Man Req - CIA Centrex (1-200 Lines) - 24 Hours 384 5 % FOCS Returned within "X" hrs - Man Req - CIA Centrex (1-200 Lines) - 24 Hours 384 5 % FOCS Returned within "X" hrs - Man Req - CIA Centrex (1-200 Lines) - 24 Hours 385 5 % FOCS Returned within "X" hrs - Blec Req - CIA Centrex (1-200 Lines) - 24 Hours 386 5 % FOCS Returned within "X" hrs - Blec Req - CIA Centrex (1-200 Lines) - 24 Hours 387 5 % FOCS Returned within "X" hrs - Blec Req - CIA Centrex (1-200 Lines) - 24 Hours 388 5 % FOCS Returned within "X" hrs - Blec Req - CIA Centrex (1-200 Lines) - 24 Hours 389 6 % FOCS Returned within "X" hrs - Blec Req - Interconnection Trunks (> 5 DS1) - 8 days 380 7 % FOCS Returned within "X" hrs - Blec Req - Interconnection Trunks (> 5 DS1) - 8 days 380 8 % FOCS Returned within "X" hrs - Blec Req - Interconnection Trunks (> 5 DS1) - 8 days 380 9 % FOCS Returned within "X" hrs - Blec Req - Interconnection Trunks (> 5 DS1) - 8 days 380 9 % FOCS Returned within "X" hrs - Blec Req - Interconnection Trunks (> 5 DS1) - 8 days 380 9 % FOCS Returned within "X" hrs - Man Req - CIA Centrex (1-200 Lines) - Aug for FOCS > 24 Hours 380 9 % FOCS Returned within "X" hrs - Man Req - CIA Centrex (1-200 Lines) - Aug for FOCS > 24 Hours 380 9 % FOCS Returned within "X" hrs - Blec Req - CIA Centrex (1-200 Lines) - Aug for FOCS > 24 Hours 380 9 % FOCS Returned within "X" hrs - Blec Req - Link Centrex (1-200 Lines) - Aug for FOCS > 24 Hours 380 9 % FOCS Returned within "X" hrs - Blec Req - Link Centrex (1-200 Lines) - Aug for FOCS > 24 Hours 380 9 % FOCS Returned within "X" hrs - Blec Req - Link Centrex (1-200 Lines) - Aug for FOCS > 24 Hours 380 9 % FOCS Returned within "X" hrs - Blec Req - Link Centrex (1-200 Lines) - Aug for FOCS > 24 Hours 381 9 % FOCS Returned with X hrs - Blec Req - Link Centrex (1-200 Lines) - Aug for FOCS > 25 MB Hours 381 1116 5 % FOCS Returned with X hrs - Blec Req - Unbid Lic (Ded			1% FOCs Returned within "X" brs. Floc Reg. LINE Least (4, 40 Least). Avg for FOCs > 48 hrs
5 % FOCS Returned within "X" hrs. Elec Req. Switch Ports - Avg for FOCs > 5 hrs 833 5 % FOCS Returned within "X" hrs. Man Req. CIA Centrex (> 200 Lines) < 24 Hours 835 5 % FOCS Returned within "X" hrs. Man Req. CIA Centrex (> 200 Lines) < 24 Hours 835 5 % FOCS Returned within "X" hrs. Elec Req. CIA Centrex (> 200 Lines) < 24 Hours 836 5 % FOCS Returned within "X" hrs. Elec Req. CIA Centrex (> 200 Lines) < 24 Hours 836 5 % FOCS Returned within "X" hrs. Elec Req. CIA Centrex (> 200 Lines) < 24 Hours 836 5 % FOCS Returned within "X" hrs. Elec Req. CIA Centrex (> 200 Lines) < 24 Hours 1005 5 % FOCS Returned within "X" hrs. Elec Req. Interconnection Trunks (> 5 DS1) < 8 days 1006 5 % FOCS Returned within "X" hrs. Elec Req. Interconnection Trunks (> 5 DS1) < 8 days 1007 5 % FOCS Returned within "X" hrs. Elec Req. Interconnection Trunks (> 5 DS1) - Avg for FOCs > 6 days 1008 5 % FOCS Returned within "X" hrs. Elec Req. Interconnection Trunks (> 5 DS1) - Avg for FOCs > 6 days 1009 5 % FOCS Returned within "X" hrs. Elec Req. Interconnection Trunks (> 5 DS1) - Avg for FOCs > 24 Hours 1010 5 % FOCS Returned within "X" hrs. Man Req. CIA Centrex (1 > 200 Lines) - Avg for FOCs > 24 Hours 1011 5 % FOCS Returned within "X" hrs. Han Req. CIA Centrex (1 > 200 Lines) - Avg for FOCs > 24 Hours 1012 5 % FOCS Returned within "X" hrs. Elec Req. CIA Centrex (1 > 200 Lines) - Avg for FOCs > 24 Hours 1012 5 % FOCS Returned with "X" hrs. Elec Req. CIA Centrex (1 > 200 Lines) - Avg for FOCs > 24 Hours 1012 5 % FOCS Returned with X hrs. Elec Req. CIA Centrex (1 > 200 Lines) - Avg for FOCs > 24 Hours 1017 5 % FOCS Returned with X hrs. Elec Req. CIA Centrex (2 > 200 Lines) - Avg for FOCs > 24 Hours 1017 5 % FOCS Returned with X hrs. Elec Req. Unbid Clot (Dedicated) Transport - DS3 < 5 Days 1018 5 % FOCS Returned with X hrs. Elec Req. Unbid Clot (Dedicated) Transport - DS3 < 5 Days 1019 5 % FOCS Returned with X hrs. Elec Req. Unbid Clot (Dedicated) Transport - DS3 < 5 Days 1019 5 % FOCS Returned with X hrs. Elec Req. Unbid Clot (Dedicated) Tra			1% FOCs Returned within "X" brs - Flec Reg - UNE Loop (1 - 49 Loops) - Avg or FOCs > 5 hrs
834 5 % FOCs Returned within "X" hrs - Man Req - CIA Centrex (2.200 Lines) < 24 Hours  835 5 % FOCs Returned within "X" hrs - Elec Req - CIA Centrex (1.200 Lines) < 24 Hours  836 5 % FOCs Returned within "X" hrs - Elec Req - CIA Centrex (2.200 Lines) < 24 Hours  837 5 % FOCs Returned within "X" hrs - Elec Req - CIA Centrex (2.200 Lines) < 24 Hours  838 6 % FOCs Returned within "X" hrs - Elec Req - Interconnection Trunks (< 5 DS1) - < 6 days  839 6 % FOCs Returned within "X" hrs - Elec Req - Interconnection Trunks (< 5 DS1) - < 8 days  830 7 % FOCs Returned within "X" hrs - Elec Req - Interconnection Trunks (< 5 DS1) - < 8 days  830 8 % FOCs Returned within "X" hrs - Elec Req - Interconnection Trunks (< 5 DS1) - < 8 days  830 9 % FOCs Returned within "X" hrs - Elec Req - Interconnection Trunks (< 5 DS1) - Avg for FOCs > 6 days  830 9 % FOCs Returned within "X" hrs - Elec Req - Interconnection Trunks (< 5 DS1) - Avg for FOCs > 8 days  830 9 % FOCs Returned within "X" hrs - Elec Req - CIA Centrex (1-200 Lines) - Avg for FOCs > 24 Hours  830 9 % FOCs Returned within "X" hrs - Man Req - CIA Centrex (1-200 Lines) - Avg for FOCs > 24 Hours  830 9 % FOCs Returned within "X" hrs - Elec Req - CIA Centrex (1-200 Lines) - Avg for FOCs > 24 Hours  831 9 % FOCs Returned within "X" hrs - Elec Req - CIA Centrex (1-200 Lines) - Avg for FOCs > 24 Hours  831 1116 5 % FOCs Returned with X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS1 < 1 Day  831 1117 5 % FOCs Returned with X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS3 < 5 Days  831 1118 5 % FOCs Returned with X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS3 < 5 Days  832 1119 5 % FOCs Returned with X hrs - Elec Req - Unbid Lel (Dedicated) Transport - DS3 - Avg for FOCs > 95%  834 6 Average Time to Return FOC - Manually Requested - Semicleane & Business (1-200 Lines) (hours)  835 6 Average Time to Return FOC - Manually Requested - Complex Business (1-200 Lines) (hours)  836 6 Average Time to Return FOC - Manually Requested - Simple Res			1% FOCs Returned within "X" hrs - Flec Reg - Switch Ports - Ave for FOCs > 5 hrs
834 5 % FOCs Returned within "X" hrs - Man Req - CIA Centrex (1-200 Lines) < 24 Hours 835 5 % FOCs Returned within "X" hrs - Elec Req - CIA Centrex (2-200 Lines) < 24 Hours 836 5 % FOCs Returned within "X" hrs - Elec Req - CIA Centrex (2-200 Lines) < 24 Hours 1006 5 % FOCs Returned within "X" hrs - Elec Req - Interconnection Trunks (< 5 DS1) - < 8 days 1007 5 % FOCs Returned within "X" hrs - Elec Req - Interconnection Trunks (< 5 DS1) - < 8 days 1008 5 % FOCs Returned within "X" hrs - Elec Req - Interconnection Trunks (< 5 DS1) - Avg for FOCs > 6 days 1008 5 % FOCs Returned within "X" hrs - Elec Req - Interconnection Trunks (< 5 DS1) - Avg for FOCs > 6 days 1008 5 % FOCs Returned within "X" hrs - Elec Req - Interconnection Trunks (< 5 DS1) - Avg for FOCs > 8 days 1009 5 % FOCs Returned within "X" hrs - Man Req - CIA Centrex (> 200 Lines) - Avg for FOCs > 24 Hours 1010 5 % FOCs Returned within "X" hrs - Man Req - CIA Centrex (> 200 Lines) - Avg for FOCs > 24 Hours 1011 5 % FOCs Returned within "X" hrs - Elec Req - CIA Centrex (> 200 Lines) - Avg for FOCs > 24 Hours 1012 5 % FOCs Returned within "X" hrs - Elec Req - CIA Centrex (> 200 Lines) - Avg for FOCs > 24 Hours 1116 5 % FOCs Returned within "X" hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS1 < 1 Day 1117 5 % FOCs Returned with X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS1 < 1 Day 1118 5 % FOCs Returned with X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS1 < 5 Days 1119 5 % FOCs Rithm with X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS1 < 5 Days 1119 5 % FOCs Rithm with X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS1 < 5 Days 1119 5 % FOCs Rithm with X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS1 < 8 Days 1119 5 % FOCs Rithm with X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS1 < 8 Days 1119 6 % FOCs Rithm with X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS1 < 8 Days 1119 6 % FOCs Rithm with X hrs - Elec Req - Unbundled Local (Dedicated) Tra			% FOCs Returned within "X" hrs - Man Reg - CIA Centrey (1,200 Lines) < 24 House
835 5 9% FOCs Returned within "X" hrs - Elec Req - CIA Centrex (1-200 Lines) < 24 Hours  836 5 % FOCs Returned within "X" hrs - Elec Req - CIA Centrex (> 200 Lines) < 48 Hours  1005 5 % FOCs Returned within "X" hrs - Elec Req - Interconnection Trunks (> 5 DS1) - < 8 days  1006 5 % FOCs Returned within "X" hrs - Elec Req - Interconnection Trunks (> 5 DS1) - < 8 days  1007 5 % FOCs Returned within "X" hrs - Elec Req - Interconnection Trunks (> 5 DS1) - Awg for FOCs > 6 days  1008 5 % FOCs Returned within "X" hrs - Elec Req - Interconnection Trunks (> 5 DS1) - Awg for FOCs > 8 days  1009 5 % FOCs Returned within "X" hrs - Elec Req - Interconnection Trunks (> 5 DS1) - Awg for FOCs > 8 days  1009 5 % FOCs Returned within "X" hrs - Elec Req - Interconnection Trunks (> 5 DS1) - Awg for FOCs > 8 days  1010 5 % FOCs Returned within "X" hrs - Elec Req - Interconnection Trunks (> 5 DS1) - Awg for FOCs > 8 days  1011 5 % FOCs Returned within "X" hrs - Elec Req - CIA Centrex (1-200 Lines) - Awg for FOCs > 24 Hours  1012 5 % FOCs Returned within "X" hrs - Elec Req - CIA Centrex (1-200 Lines) - Awg for FOCs > 24 Hours  1012 5 % FOCs Returned within "X" hrs - Elec Req - CIA Centrex (2-200 Lines) - Awg for FOCs > 84 Hours  1116 5 % FOCs Returned with X hrs - Elec Req - Linbundled Local (Dedicated) Transport - DS3 < 5 Days  1117 5 % FOCs Rithm dwin X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS3 < 5 Days  1118 5 % FOCs Rithm dwin X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS3 - Avg for FOCs > 95%  1119 5 % FOCs Rithm dwin X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS3 - Avg for FOCs > 95%  1119 5 % FOCs Rithm dwin X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS3 - Avg for FOCs > 95%  1119 5 % FOCs Rithm dwin X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS3 - Avg for FOCs > 95%  1119 5 % FOCs Rithm dwin X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS3 - Avg for FOCs > 95%  1119 6 % FOCs Rithm dwin X hrs - Elec Req - Unbundled Local (Dedicated	834		% FOCs Returned within "X" hrs - Man Reg - CIA Centrex (1-200 Lines) < 24 Hours
5			% FOCs Returned within "X" hrs - Elec Reg - CIA Centrey (1-200 Lines) < 24 Hours
1006 5 % FOCS Returned within "X" hrs - Elec Req - Interconnection Trunks (>5 DS1) - <8 days 1007 5 % FOCS Returned within "X" hrs - Elec Req - Interconnection Trunks (>5 DS1) - <8 days 1008 5 % FOCS Returned within "X" hrs - Elec Req - Interconnection Trunks (>5 DS1) - Avg for FOCs > 6 days 1008 5 % FOCS Returned within "X" hrs - Elec Req - Interconnection Trunks (>5 DS1) - Avg for FOCs > 6 days 1009 5 % FOCS Returned within "X" hrs - Man Req - CIA Centrex (1-200 Lines) - Avg for FOCs > 24 Hours 1010 5 % FOCS Returned within "X" hrs - Man Req - CIA Centrex (1-200 Lines) - Avg for FOCs > 24 Hours 1011 5 % FOCS Returned within "X" hrs - Elec Req - CIA Centrex (1-200 Lines) - Avg for FOCs > 24 Hours 1012 5 % FOCS Returned within "X" hrs - Elec Req - CIA Centrex (1-200 Lines) - Avg for FOCs > 24 Hours 1012 5 % FOCS Returned within "X" hrs - Elec Req - CIA Centrex (1-200 Lines) - Avg for FOCs > 24 Hours 1016 5 % FOCS Returned within "X" hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS1 <1 Day 1117 5 % FOCS Returned win X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS3 < 5 Days 1118 5 % FOCS Returned win X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS3 < 5 Days 1119 5 % FOCS Rtmd win X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS1 - Avg for FOCs > 95% 1119 5 % FOCS Rtmd win X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS3 < 5 Days 1119 5 % FOCS Rtmd win X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS3 < 5 Days 1119 6 % FOCS Rtmd win X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS3 < 5 Days 1119 7 % FOCS Rtmd win X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS3 < 5 Days 1119 8 % FOCS Rtmd win X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS3 < 5 Days 1119 8 % FOCS Rtmd win X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS3 < 5 Days 1119 8 % FOCS Rtmd win X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS3 < 5 Days 1119 8 % FOCS Rtmd win X hrs - Elec Req - Unbundled Local (De			% FOCs Returned within "X" hrs - Flec Reg - CIA Centrex (1-200 Lines) < 48 Hours
1006 5 % FOCs Returned within "X" hrs - Elec Req - Interconnection Trunks (>= 5 DS1) - < 8 days 1008 5 % FOCs Returned within "X" hrs - Elec Req - Interconnection Trunks (>= 5 DS1) - Avg for FOCs > 8 days 1009 5 % FOCs Returned within "X" hrs - Blec Req - Interconnection Trunks (>= 5 DS1) - Avg for FOCs > 8 days 1009 5 % FOCs Returned within "X" hrs - Man Req - CIA Centrex (1-200 Lines) - Avg for FOCs > 24 Hours 1010 5 % FOCs Returned within "X" hrs - Man Req - CIA Centrex (1-200 Lines) - Avg for FOCs > 24 Hours 1011 5 % FOCs Returned within "X" hrs - Blec Req - CIA Centrex (1-200 Lines) - Avg for FOCs > 24 Hours 1012 5 % FOCs Returned within "X" hrs - Elec Req - CIA Centrex (1-200 Lines) - Avg for FOCs > 24 Hours 1012 5 % FOCs Returned within "X" hrs - Elec Req - CIA Centrex (1-200 Lines) - Avg for FOCs > 24 Hours 1116 5 % FOCs Returned with X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS1 < 1 Day 1117 5 % FOCs Returned win X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS3 < 5 Days 1118 5 % FOCs Rtmd win X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS3 < 5 Days 1119 5 % FOCs Rtmd win X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS3 < 5 Days 1119 5 % FOCs Rtmd win X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS3 < 5 Days 1119 6 Average Time to Return FOC - Manually Requested - Residence & Business (hours) 1119 7 8 Average Time to Return FOC - Manually Requested - Complex Business (1 + 200 Lines) (hours) 1110 8 Average Time to Return FOC - Manually Requested - Complex Business (1 + 200 Lines) (hours) 1110 9 Average Time to Return FOC - Manually Requested - UNE Loop (1 + 49 Loops) (hours) 1111 9 Average Time to Return FOC - Manually Requested - Switch Ports (hours) 1111 9 Average Time to Return FOC - Manually Requested - Switch Ports (hours) 1111 9 Average Time to Return FOC - Electronically Requested - Longlex Business (1 + 200 Lines) (hours) 1111 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1005	5	% FOCs Returned within "X" hrs - Fleg Reg - Interconnection Trunks (< 5 DS1) < 6 days
1007 5 % FOCs Returned within "X" hrs - Elec Req - Interconnection Trunks (< 5 DS1) - Avg for FOCs > 6 days 1008 5 % FOCs Returned within "X" hrs - Elec Req - Interconnection Trunks (<> 5 DS1) - Avg for FOCs > 8 days 1009 5 % FOCs Returned within "X" hrs - Man Req - CIA Centrex (1-200 Lines) - Avg for FOCs > 24 Hours 1010 5 % FOCs Returned within "X" hrs - Man Req - CIA Centrex (-1200 Lines) - Avg for FOCs > 24 Hours 1011 5 % FOCs Returned within "X" hrs - Bice Req - CIA Centrex (1-200 Lines) - Avg for FOCs > 24 Hours 1012 5 % FOCs Returned within "X" hrs - Elec Req - CIA Centrex (1-200 Lines) - Avg for FOCs > 24 Hours 1012 5 % FOCs Returned within "X" hrs - Elec Req - CIA Centrex (1-200 Lines) - Avg for FOCs > 24 Hours 1116 5 % FOCs Returned within "X" hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS1 - 1 Day 1117 5 % FOCs Returned win X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS3 < 5 Days 1118 5 % FOCs Ridd win X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS3 - Avg for FOCs > 95% 1119 5 % FOCs Ridd win X hrs - Elec Req - Unbild Lcl (Dedicated) Transport - DS1 - Avg for FOCs > 95% 1119 5 % FOCs Ridd win X hrs - Elec Req - Unbild Lcl (Dedicated) Transport - DS3 - Avg for FOCs > 95% 1119 5 % FOCs Ridd win X hrs - Elec Req - Unbild Lcl (Dedicated) Transport - DS1 - Avg for FOCs > 95% 1119 5 % FOCs Ridd win X hrs - Elec Req - Unbild Lcl (Dedicated) Transport - DS1 - Avg for FOCs > 95% 1119 6 Average Time to Return FOC - Manually Requested - Complex Business (hours) 1119 7 6 Average Time to Return FOC - Manually Requested - Complex Business (hours) 1119 8 6 Average Time to Return FOC - Manually Requested - UNE Loop (1 - 49 Loops) (hours) 1110 9 7 7 7 7 8 Average Time to Return FOC - Manually Requested - UNE Loop (1 - 49 Loops) (hours) 1110 1 8 Average Time to Return FOC - Electronically Requested - Simple Residence & Business (hours) 1110 1 8 Average Time to Return FOC - Electronically Requested - Complex Business (1 - 200 Lines) (hours) 1110 1 8 Average Time to Return FOC	1006	5	% FOCs Returned within "X" hrs - Flec Reg - Interconnection Trunks (>= 5 DS1) - < 8 days
1009 5 % FOCs Returned within "X" hrs - Elec Req - Interconnection Trunks (>= 5 DS1) - Avg for FOCs > 24 Hours 1010 5 % FOCs Returned within "X" hrs - Man Req - CIA Centrex (1-200 Lines) - Avg for FOCs > 24 Hours 1011 5 % FOCs Returned within "X" hrs - Elec Req - CIA Centrex (1-200 Lines) - Avg for FOCs > 24 Hours 1012 5 % FOCs Returned within "X" hrs - Elec Req - CIA Centrex (1-200 Lines) - Avg for FOCs > 24 Hours 1012 5 % FOCs Returned within "X" hrs - Elec Req - CIA Centrex (> 200 Lines) - Avg for FOCs > 24 Hours 1015 5 % FOCs Returned within "X" hrs - Elec Req - CIA Centrex (> 200 Lines) - Avg for FOCs > 24 Hours 1116 5 % FOCs Returned within "X" hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS1 < 1 Day 1117 5 % FOCs Returned with X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS3 < 5 Days 1118 5 % FOCs Ritnd win X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS3 - S Days 1119 5 % FOCs Ritnd win X hrs - Elec Req - Unbld Lcl (Dedicated) Transport - DS3 - Avg for FOCs > 95% 1119 5 % FOCs Ritnd win X hrs - Elec Req - Unbld Lcl (Dedicated) Transport - DS3 - Avg for FOCs > 95% 1119 5 % FOCs Ritnd win X hrs - Elec Req - Unbld Lcl (Dedicated) Transport - DS3 - Avg for FOCs > 95% 1119 5 % FOCs Ritnd win X hrs - Elec Req - Unbld Lcl (Dedicated) Transport - DS3 - Avg for FOCs > 95% 1119 5 % FOCs Ritnd win X hrs - Elec Req - Unbld Lcl (Dedicated) Transport - DS3 - Avg for FOCs > 95% 1119 5 % FOCs Ritnd win X hrs - Elec Req - Unbld Lcl (Dedicated) Transport - DS3 - Avg for FOCs > 95% 1119 5 % FOCs Ritnd win X hrs - Elec Req - Unbld Lcl (Dedicated) Transport - DS3 - Avg for FOCs > 95% 1119 5 % FOCs Ritnd win X hrs - Elec Req - Unbld Lcl (Dedicated) Transport - DS3 - Avg for FOCs > 95% 1119 5 % FOCs Ritnd win X hrs - Elec Req - Unbld Lcl (Dedicated) Transport - DS3 - Avg for FOCs - Manually Requested - Complex Business (1-200 Lines) (hours) 1110 6 Average Time to Return FOC - Manually Requested - Unkle Loop (1-49 Loops) (hours) 1110 7 6 Average Time to Return FOC - Electronically Reques	1007	5	% FOCs Returned within "X" hrs - Elec Reg - Interconnection Trunks (< 5 DS1) - Avg for FOCs > 6 days
1010 5 % FOCs Returned within "X" hrs - Man Req - CIA Centrex (1-200 Lines) - Avg for FOCs > 24 Hours 1011 5 % FOCs Returned within "X" hrs - Man Req - CIA Centrex (> 200 Lines) - Avg for FOCs > 24 Hours 1012 5 % FOCs Returned within "X" hrs - Elec Req - CIA Centrex (> 200 Lines) - Avg for FOCs > 24 Hours 1012 5 % FOCs Returned within "X" hrs - Elec Req - CIA Centrex (> 200 Lines) - Avg for FOCs > 24 Hours 1116 5 % FOCs Returned wiin X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS1 < 1 Day 1117 5 % FOCs Returned wiin X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS3 < 5 Days 1118 5 % FOCs Ritned wiin X hrs - Elec Req - Unbid Lcl (Dedicated) Transport - DS3 < 5 Days 1119 5 % FOCs Ritned wiin X hrs - Elec Req - Unbid Lcl (Dedicated) Transport - DS3 < 5 Days 1119 5 % FOCs Ritned wiin X hrs - Elec Req - Unbid Lcl (Dedicated) Transport - DS3 - Avg for FOCs > 95% 1119 5 % FOCs Ritned wiin X hrs - Elec Req - Unbid Lcl (Dedicated) Transport - DS3 - Avg for FOCs > 95% 1119 5 % FOCs Ritned wiin X hrs - Elec Req - Unbid Lcl (Dedicated) Transport - DS3 - Avg for FOCs > 95% 1119 5 % FOCs Ritned wiin X hrs - Elec Req - Unbid Lcl (Dedicated) Transport - DS3 - Avg for FOCs > 95% 1119 6 Average Time to Return FOC - Manually Requested - Complex Business (hours) 1119 6 Average Time to Return FOC - Manually Requested - Complex Business (hours) 1119 7 Average Time to Return FOC - Manually Requested - UNE Loop (1 - 49 Loops) (hours) 1119 8 Average Time to Return FOC - Manually Requested - UNE Loop (2 > 50 Loops) (hours) 1119 8 Average Time to Return FOC - Electronically Requested - Complex Business (1 - 200 Lines) (hours) 1110 8 Average Time to Return FOC - Electronically Requested - Complex Business (1 - 200 Lines) (hours) 1110 8 Average Time to Return FOC - Electronically Requested - UNE Loop (1 - 49 Loops) (hours) 1110 8 Average Time to Return FOC - Electronically Requested - Unbundled Local (Dedicated) (hours) 1110 8 Average Time to Return FOC - Electronically Requested - Unbundled Local (Dedicated) (h	1008	5	% FOCs Returned within "X" hrs - Elec Reg - Interconnection Trunks (>= 5 DS1) - Avg for FOCs >8 days
1010   5		5	1% FOCs Returned within "X" hrs - Man Reg - CIA Centrex (1-200 Lines) - Avg for FOCs > 24 Hours
1011   5			% FOCs Returned within "X" hrs - Man Reg - CIA Centrex (> 200 Lines) - Avg for FOCs > 48 Hours
1116 5 % FOCs Returned within "X" hrs - Elec Req - CIA Centrex (> 200 Lines) - Avg for FOCs > 48 Hours 1117 5 % FOCs Returned wiin X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS1 < 1 Day 1118 5 % FOCs Returned wiin X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS3 < 5 Days 1118 5 % FOCs Rtrnd wiin X hrs - Elec Req - Unbid Lcl (Dedicated) Transport - DS1 - Avg for FOCs > 95% 1119 5 % FOCs Rtrnd wiin X hrs - Elec Req - Unbid Lcl (Dedicated) Transport - DS3 - Avg for FOCs > 95% 1119 5 % FOCs Rtrnd wiin X hrs - Elec Req - Unbid Lcl (Dedicated) Transport - DS3 - Avg for FOCs > 95% 1119 6 Average Time to Return FOC - Manually Requested - Residence & Business (hours) 1119 6 Average Time to Return FOC - Manually Requested - Complex Business (1 - 200 Lines) (hours) 1119 7 Average Time to Return FOC - Manually Requested - UNE Loop (1 - 49 Loops) (hours) 1119 8 Average Time to Return FOC - Manually Requested - UNE Loop (1 - 49 Loops) (hours) 1119 8 Average Time to Return FOC - Manually Requested - Simple Residence & Business (hours) 1119 9 Average Time to Return FOC - Electronically Requested - Simple Residence & Business (hours) 1119 1 Average Time to Return FOC - Electronically Requested - Complex Business (1 - 200 Lines) (hours) 1119 1 Average Time to Return FOC - Electronically Requested - Complex Business (1 - 200 Lines) (hours) 1119 1 Average Time to Return FOC - Electronically Requested - UNE Loop (1 - 49 Loops) (hours) 1110 1 Average Time to Return FOC - Electronically Requested - UNE Loop (1 - 49 Loops) (hours) 1110 1 Average Time to Return FOC - Electronically Requested - UNE Loop (1 - 49 Loops) (hours) 1110 1 Average Time to Return FOC - Electronically Requested - UNE Loop (1 - 49 Loops) (hours) 1110 1 Average Time to Return FOC - Electronically Requested - UNE Loop (1 - 49 Loops) (hours) 1111 1 Average Time to Return FOC - Electronically Requested - UNE Loop (1 - 49 Loops) (hours) 1110 1 Average Time to Return FOC - Electronically Requested - Unbundled Local (Dedicated) (hours) 1111			1% FOCs Returned within "X" hrs - Elec Req - CIA Centrex (1-200 Lines) - Avg for FOCs > 24 Hours
1116 5 % FOCs Returned w/in X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS1 < 1 Days 1118 5 % FOCs Returned w/in X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS3 < 5 Days 1118 5 % FOCs Ritrnd w/in X hrs - Elec Req - Unbid Lcl (Dedicated) Transport - DS1 - Avg for FOCs > 95% 1119 5 % FOCs Ritrnd w/in X hrs - Elec Req - Unbid Lcl (Dedicated) Transport - DS3 - Avg for FOCs > 95% 1119 5 % FOCs Ritrnd w/in X hrs - Elec Req - Unbid Lcl (Dedicated) Transport - DS3 - Avg for FOCs > 95% 1119 5 % FOCs Ritrnd w/in X hrs - Elec Req - Unbid Lcl (Dedicated) Transport - DS3 - Avg for FOCs > 95% 1119 5 % FOCs Ritrnd w/in X hrs - Elec Req - Unbid Lcl (Dedicated) Transport - DS3 - Avg for FOCs > 95% 1119 6 Average Time to Return FOC - Manually Requested - Complex Business (1 - 200 Lines) (hours) 1119 6 Average Time to Return FOC - Manually Requested - Complex Business (1 - 200 Lines) (hours) 1119 7 Average Time to Return FOC - Manually Requested - UNE Loop (1 - 49 Loops) (hours) 1119 8 Average Time to Return FOC - Manually Requested - Simple Residence & Business (hours) 1119 8 Average Time to Return FOC - Electronically Requested - Complex Business (1 - 200 Lines) (hours) 1119 9 6 Average Time to Return FOC - Electronically Requested - Complex Business (1 - 200 Lines) (hours) 1119 16 Average Time to Return FOC - Electronically Requested - Complex Business (1 - 200 Lines) (hours) 1119 17 18 Average Time to Return FOC - Electronically Requested - UNE Loop (1 - 49 Loops) (hours) 1119 18 19 19 19 19 19 19 19 19 19 19 19 19 19			% FOCs Returned within "X" hrs - Elec Reg - CIA Centrex (> 200 Lines) - Avg for FOCs > 48 Hours
1117 5 % FOCs Returned w/in X hrs - Elec Req - Unblud Lcl (Dedicated) Transport - DS3 < 5 Days 1118 5 % FOCs Rtrnd w/in X hrs - Elec Req - Unbld Lcl (Dedicated) Transport - DS1 - Avg for FOCs > 95% 1119 5 % FOCs Rtrnd w/in X hrs - Elec Req - Unbld Lcl (Dedicated) Transport - DS3 - Avg for FOCs > 95% 346 6 Average Time to Return FOC - Manually Requested - Residence & Business (hours) 347 6 Average Time to Return FOC - Manually Requested - Complex Business (1 - 200 Lines) (hours) 348 6 Average Time to Return FOC - Manually Requested - Complex Business ( > 200 Lines) (hours) 349 6 Average Time to Return FOC - Manually Requested - UNE Loop (1 - 49 Loops) (hours) 350 6 Average Time to Return FOC - Manually Requested - UNE Loop ( > 50 Loops) (hours) 351 6 Average Time to Return FOC - Manually Requested - Switch Ports (hours) 352 6 Average Time to Return FOC - Electronically Requested - Switch Ports (hours) 353 6 Average Time to Return FOC - Electronically Requested - Switch Ports (hours) 354 6 Average Time to Return FOC - Electronically Requested - Complex Business ( > 200 Lines) (hours) 355 6 Average Time to Return FOC - Electronically Requested - Complex Business ( > 200 Lines) (hours) 356 6 Average Time to Return FOC - Electronically Requested - UNE Loop ( > - 50 Loops) (hours) 357 6 Average Time to Return FOC - Electronically Requested - UNE Loop ( > - 50 Loops) (hours) 358 6 Average Time to Return FOC - Electronically Requested - UNE Loop ( > - 50 Loops) (hours) 357 6 Average Time to Return FOC - Manually Requested - UNE Loop ( > - 50 Loops) (hours) 358 6 Average Time to Return FOC - Manually Requested - CIA Centrex ( > - 200 Lines) (hours) 359 6 Average Time to Return FOC - Manually Requested - CIA Centrex ( > - 200 Lines) (hours) 350 6 Average Time to Return FOC - Manually Requested - CIA Centrex ( > - 200 Lines) (hours) 351 6 Average Time to Return FOC - Electronically Requested - CIA Centrex ( > - 200 Lines) (hours) 351 6 Average Time to Return FOC - Electronically Requested - CIA Centrex ( > - 200 Lines) (h			% FOCs Returned w/in X hrs - Elec Reg - Unbundled Local (Dedicated) Transport - DS1 < 1 Day
1118 5 % FOCS Rtrnd w/in X hrs - Elec Req - Unbld Lcl (Dedicated) Transport - DS1 - Avg for FOCs > 95% 1119 5 % FOCS Rtrnd w/in X hrs - Elec Req - Unbld Lcl (Dedicated) Transport - DS3 - Avg for FOCs > 95% 1346 6 Average Time to Return FOC - Manually Requested - Residence & Business (hours) 1347 6 Average Time to Return FOC - Manually Requested - Complex Business (1 - 200 Lines) (hours) 1348 6 Average Time to Return FOC - Manually Requested - Complex Business (> 200 Lines) (hours) 1349 6 Average Time to Return FOC - Manually Requested - UNE Loop (1 - 49 Loops) (hours) 1350 6 Average Time to Return FOC - Manually Requested - UNE Loop (> = 50 Loops) (hours) 1351 6 Average Time to Return FOC - Manually Requested - Switch Ports (hours) 1352 6 Average Time to Return FOC - Electronically Requested - Simple Residence & Business (hours) 1353 6 Average Time to Return FOC - Electronically Requested - Complex Business (1 - 200 Lines) (hours) 1354 6 Average Time to Return FOC - Electronically Requested - Complex Business (> 200 Lines) (hours) 1355 6 Average Time to Return FOC - Electronically Requested - UNE Loop (1 - 49 Loops) (hours) 1356 6 Average Time to Return FOC - Electronically Requested - UNE Loop (> = 50 Loops) (hours) 1357 6 Average Time to Return FOC - Electronically Requested - UNE Loop (> = 50 Loops) (hours) 1358 6 Average Time to Return FOC - Electronically Requested - UNE Loop (> = 50 Loops) (hours) 1357 6 Average Time to Return FOC - Electronically Requested - UNE Loop (> = 50 Loops) (hours) 1368 6 Average Time to Return FOC - Electronically Requested - UNE Loop (> = 50 Loops) (hours) 1379 6 Average Time to Return FOC - Electronically Requested - UNE Loop (> = 50 Loops) (hours) 1380 6 Average Time to Return FOC - Electronically Requested - Une Contrex (1 - 200 Lines) (hours) 1381 6 Average Time to Return FOC - Electronically Requested - Une Contrex (1 - 200 Lines) (hours) 1382 6 Average Time to Return FOC - Electronically Requested - Une Contrex (1 - 200 Lines) (hours) 1383 6 Average Time to Return FOC - E			1% FOCs Returned w/in X hrs - Elec Req - Unbundled Local (Dedicated) Transport - DS3 < 5 Days
346 6 Average Time to Return FOC - Manually Requested - Complex Business (hours) 347 6 Average Time to Return FOC - Manually Requested - Complex Business (1 - 200 Lines) (hours) 348 6 Average Time to Return FOC - Manually Requested - Complex Business (1 - 200 Lines) (hours) 349 6 Average Time to Return FOC - Manually Requested - Complex Business (> 200 Lines) (hours) 350 6 Average Time to Return FOC - Manually Requested - UNE Loop (1 - 49 Loops) (hours) 351 6 Average Time to Return FOC - Manually Requested - UNE Loop (> = 50 Loops) (hours) 352 6 Average Time to Return FOC - Manually Requested - UNE Loop (> = 50 Loops) (hours) 353 6 Average Time to Return FOC - Electronically Requested - Simple Residence & Business (hours) 353 6 Average Time to Return FOC - Electronically Requested - Complex Business (1 - 200 Lines) (hours) 354 6 Average Time to Return FOC - Electronically Requested - Complex Business (> 200 Lines) (hours) 355 6 Average Time to Return FOC - Electronically Requested - UNE Loop (1 - 49 Loops) (hours) 356 6 Average Time to Return FOC - Electronically Requested - UNE Loop (> = 50 Loops) (hours) 357 6 Average Time to Return FOC - Electronically Requested - UNE Loop (> = 50 Loops) (hours) 358 6 Average Time to Return FOC - Electronically Requested - UNE Loop (> = 50 Loops) (hours) 357 6 Average Time to Return FOC - Manually Requested - UNE Loop (> = 50 Loops) (hours) 358 6 Average Time to Return FOC - Electronically Requested - UNE Loop (> = 50 Loops) (hours) 359 6 Average Time to Return FOC - Electronically Requested - UNE Loop (> = 50 Loops) (hours) 350 6 Average Time to Return FOC - Electronically Requested - UNE Loop (> = 50 Loops) (hours) 351 6 Average Time to Return FOC - Electronically Requested - UNE Loop (> = 50 Loops) (hours) 351 6 Average Time to Return FOC - Electronically Requested - Unbundled Local (Dedicated) Transport - DS1 350 6 Average Time to Return FOC - Electronically Requested - Unbundled Local (Dedicated) Transport - DS1 360 7 Mechanized Completions Returned Within 1 Hour of Com			1% FOCs Rtrnd w/in X hrs - Elec Reg - Unbld Lcl (Dedicated) Transport - DS1 - Avg for FOCs > 95%
347 6 Average Time to Return FOC - Manually Requested - Residence & Business (hours) 348 6 Average Time to Return FOC - Manually Requested - Complex Business (1 - 200 Lines) (hours) 349 6 Average Time to Return FOC - Manually Requested - UNE Loop (1 - 49 Loops) (hours) 350 6 Average Time to Return FOC - Manually Requested - UNE Loop (7 - 49 Loops) (hours) 351 6 Average Time to Return FOC - Manually Requested - UNE Loop (7 - 49 Loops) (hours) 352 6 Average Time to Return FOC - Manually Requested - Switch Ports (hours) 353 6 Average Time to Return FOC - Electronically Requested - Simple Residence & Business (hours) 354 6 Average Time to Return FOC - Electronically Requested - Complex Business (1 - 200 Lines) (hours) 355 6 Average Time to Return FOC - Electronically Requested - Complex Business (> 200 Lines) (hours) 356 6 Average Time to Return FOC - Electronically Requested - UNE Loop (1 - 49 Loops) (hours) 357 6 Average Time to Return FOC - Electronically Requested - UNE Loop (> = 50 Loops) (hours) 358 6 Average Time to Return FOC - Electronically Requested - UNE Loop (> = 50 Loops) (hours) 357 6 Average Time to Return FOC - Electronically Requested - Switch Ports (hours) 358 6 Average Time to Return FOC - Manually Requested - CIA Centrex (1-200 Lines) (hours) 359 6 Average Time to Return FOC - Manually Requested - CIA Centrex (> 200 Lines) (hours) 350 6 Average Time to Return FOC - Electronically Requested - CIA Centrex (> 200 Lines) (hours) 350 6 Average Time to Return FOC - Electronically Requested - Unbundled Local (Dedicated) Transport - DS1 350 7 7 Mechanized Completions Returned Within 1 Hour of Completion in Ordering Systems - Resale 350 8 7 Mechanized Completions Returned Within 1 Hour of Completion in Ordering Systems - Combinations 351 9 7 Mechanized Completions Returned Within 1 Hour of Completion in Ordering Systems - Combinations 351 10 7 Mechanized Completions Returned Within 0 ne Day Of Work Completion			1% FOCs Rtrnd w/in X hrs - Elec Req - Unbld Lcl (Dedicated) Transport - DS3 - Avg for FOCs > 95%
348 6 Average Time to Return FOC - Manually Requested - Complex Business ( *200 Lines) (hours) 349 6 Average Time to Return FOC - Manually Requested - UNE Loop (1 - 49 Loops) (hours) 350 6 Average Time to Return FOC - Manually Requested - UNE Loop (> = 50 Loops) (hours) 351 6 Average Time to Return FOC - Manually Requested - Switch Ports (hours) 352 6 Average Time to Return FOC - Electronically Requested - Switch Ports (hours) 353 6 Average Time to Return FOC - Electronically Requested - Simple Residence & Business (hours) 354 6 Average Time to Return FOC - Electronically Requested - Complex Business (1 - 200 Lines) (hours) 355 6 Average Time to Return FOC - Electronically Requested - Complex Business ( > 200 Lines) (hours) 356 6 Average Time to Return FOC - Electronically Requested - UNE Loop (1 - 49 Loops) (hours) 357 6 Average Time to Return FOC - Electronically Requested - UNE Loop (> = 50 Loops) (hours) 357 6 Average Time to Return FOC - Electronically Requested - UNE Loop (> = 50 Loops) (hours) 358 6 Average Time to Return FOC - Manually Requested - CIA Centrex (1-200 Lines) (hours) 359 6 Average Time to Return FOC - Manually Requested - CIA Centrex (1-200 Lines) (hours) 360 6 Average Time to Return FOC - Electronically Requested - CIA Centrex (1-200 Lines) (hours) 361 6 Average Time to Return FOC - Electronically Requested - CIA Centrex (1-200 Lines) (hours) 362 6 Average Time to Return FOC - Electronically Requested - CIA Centrex (1-200 Lines) (hours) 363 7 Average Time to Return FOC - Electronically Requested - Unbundled Local (Dedicated) Transport - DS1 364 7 Mechanized Completions Returned Within 1 Hour of Completion in Ordering Systems - Resale 365 7 Mechanized Completions Returned Within 1 Hour of Completion in Ordering Systems - Combinations 366 7.1 Mechanized Completions Returned Within 1 Hour of Completion in Ordering Systems - Combinations 367 7 Mechanized Completions Returned Within 1 Hour of Completion in Ordering Systems - Combinations			Average Time to Return FOC - Manually Requested - Residence & Business (hours)
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	650	7.1	% Mechanized Completions Returned Within One Day Of Work Completion - UNE

Number  7.1 % Mechanized Completions Returned Within One Day Of Work Completion - Combination 396 8 Average Time to Return Mechanized Completions (hours) 652 8 Average Time to Return Mechanized Completions (hours) - Resale 653 8 Average Time to Return Mechanized Completions (hours) - UNE 654 8 Average Time to Return Mechanized Completions (hours) - Combinations 359 9 Percent Rejects	ns
396 8 Average Time to Return Mechanized Completions (hours) 652 8 Average Time to Return Mechanized Completions (hours) - Resale 653 8 Average Time to Return Mechanized Completions (hours) - UNE 654 8 Average Time to Return Mechanized Completions (hours) - Combinations	18
652 8 Average Time to Return Mechanized Completions (hours) - Resale 653 8 Average Time to Return Mechanized Completions (hours) - UNE 654 8 Average Time to Return Mechanized Completions (hours) - Combinations	
653 8 Average Time to Return Mechanized Completions (hours) - UNE 654 8 Average Time to Return Mechanized Completions (hours) - Combinations	
654 8 Average Time to Return Mechanized Completions (hours) - Combinations	<del></del>
359 9 Percent Rejects	
841 9 Percent Rejects - CLEC Caused Rejects	
842 9 Percent Rejects - Ameritech Caused Rejects (Re-flowed Orders)	··
397 10 % Mechanized Rejects Returned Within 1 Hour of Receipt of Reject in MOR	
398 10.1 % Mechanized Rejects Returned within 1 Hour of Receipt of Order	
399 10.2 % Percent Manual Rejects Received Electronically & Returned Within 5 Hours	
400 10.3 % Manual Rejects Received Manually and Returned Within 5 Hours 360 11 Mean Time to Return Mechanized Rejects (hours)	
360 11 Mean Time to Return Mechanized Rejects (hours) 361 11.1 Mean Time to Return Manual Rejects that are Received via an Electronic Interface (hours)	
362 11.2 Mean Time to Return Manual Rejects that are Received thru the Manual Process (hours)	
655 12 Mechanized Provisioning Accuracy	7
27 13 Order Process Percent Flow Through - UNE Loops	···-
28 13 Order Process Percent Flow Through - Resale	
29 13 Order Process Percent Flow Through - UNE Combos	
30 13 Order Process Percent Flow Through - Other	
1014 13.1 Total Order Process Percent Flow Through - Resale	
1015 13.1 Total Order Process Percent Flow Through - UNE Loops	
1016 13.1 Total Order Process Percent Flow Through - LNP	
1017 13.1 Total Order Process Percent Flow Through - LSNP 1018 13.1 Total Order Process Percent Flow Through - CPO (UNF-P)	
The state of the s	
636 14 Billing Accuracy - Resale Monthly Recurring / Non-recurring 637 14 Billing Accuracy - Resale Usage / Unbundled Local Switching	
656 14 Billing Accuracy - Other UNEs	
401 15 % Accurate and Complete Formatted Mechanized Bills	
402 16 % Usage Records Transmitted Correctly	
403 17 Billing Completeness - ACIS / CABS	
31 18 Billing Timeliness (Wholesale Bill)	
771 18 Billing Timeliness (Wholesale Bill)-CABS	
772 18 Billing Timeliness (Wholesale Bill)-AEBS	
363 19 Daily Usage Feed Timeliness	
405 20 Unbillable Usage	
364 21 Local Service Center (LSC) Average Speed of Answer - Resale (seconds) 365 21 Local Service Center (LSC) Average Speed of Answer - UNF	
365 21 Local Service Center (LSC) Average Speed of Answer - UNE 366 22 Local Service Center (LSC) Grade of Service (GOS) - Resale	
367 22 Local Service Center (LSC) Grade of Service (GOS) - Resale	
406 23 % Busy in the Local Service Center (LSC) - Resale	
407 23 % Busy in the Local Service Center (LSC) - Resale	
368 24 Local Operations Center (LOC) Average Speed of Answer (seconds) - All Other Calls	
1104 24 Local Operations Center (LOC) Average Speed of Answer (seconds) - DSL Calls	
1113 24 Local Operations Center (LOC) Average Speed of Answer (seconds) - DSL Calls	<del> </del>
370 25 Local Operations Center (LOC) Grade of Service (GOS) - All Other Calls	
1105 25 Local Operations Center (LOC) Grade of Service (GOS) - DSL Calls	
1114 25 Local Operations Center (LOC) Grade of Service (GOS) - DSL Calls	
408 26 % Busy in the Local Operations Center (LOC) - All Other Calls	
1106 26 % Busy in the Local Operations Center (LOC) - DSL Calls 1115 26 % Busy in the Local Operations Center (LOC) - DSL Calls	
1115   26   % Busy in the Local Operations Center (LOC) - DSL Calls   32   27   Mean Installation Interval - POTS - Res - FW (Days)	
32 27 Mean Installation Interval - POTS - Res - FW (Days) 33 27 Mean Installation Interval - POTS - Res - No FW (Days)	
34 27 Mean Installation Interval - POTS - Res - No PW (Days)	<u> </u>
35 27 Mean Installation Interval - POTS - Bus - No FW (Days)	
36 27 Mean Installation Interval - UNE Combinations - FW (Days)	
37 27 Mean Installation Interval - UNE Combinations - No FW (Days)	<del></del>
843 27 Mean Installation Interval - POTS - CIA Centrex - No FW (Days)	<del></del>
844 27 Mean Installation Interval - POTS - CIA Centrex - FW (Days)	
932 27 Mean Installation Interval - UNE Combinations - Res - FW (Days)	

Tracking		
Number	PM#	Sub-Measure Title
933	27	Mean Installation Interval - UNE Combinations - Res - No FW (Days)
934	27	Mean Installation Interval - UNE Combinations - Bus - FW (Days)
935	27	Mean Installation Interval - UNE Combinations - Bus - No FW (Days)
410	28	% Installations Completed Within 5 Business Days - POTS - Res - FW
411	28	% Installations Completed Within 3 Business Days - POTS - Res - No FW
412	28	% Installations Completed Within 5 Business Days - POTS - Bus - FW
413 414	28 28	% Installations Completed Within 3 Business Days - POTS - Bus - No FW
415	28	% Installations Completed Within 5 Business Days - UNE Combinations - FW
845	28	% Installations Completed Within 3 Business Days - UNE Combinations - No FW % Installations Completed Within 5 Business Days - POTS - CIA Centrex - No FW
846	28	% Installations Completed Within 5 Business Days - POTS - CIA Centrex - No PW  % Installations Completed Within 5 Business Days - POTS - CIA Centrex - FW
936	28	% Installations Completed Within 5 Business Days - UNE Combinations - Res - FW
937	28	% Installations Completed Within 3 Business Days - UNE Combinations - Res - No FW
938	28	% Installations Completed Within 5 Business Days - UNE Combinations - Bus - FW
939	28	% Installations Completed Within 3 Business Days - UNE Combinations - Bus - No FW
38	29	% AIT Caused Missed Due Dates - POTS - Res - FW
39	29	% AIT Caused Missed Due Dates - POTS - Res - No FW
40	29	% AIT Caused Missed Due Dates - POTS - Bus - FW
41	29	% AIT Caused Missed Due Dates - POTS - Bus - No FW
42	29	% AIT Caused Missed Due Dates - UNE Combinations - FW
43 940	29 29	% AIT Caused Missed Due Dates - UNE Combinations - No FW
940	29	% AIT Caused Missed Due Dates - UNE Combinations - Res - FW
942	29	% AIT Caused Missed Due Dates - UNE Combinations - Res - No FW % AIT Caused Missed Due Dates - UNE Combinations - Bus - FW
943	29	% AIT Caused Missed Due Dates - UNE Combinations - Bus - PW  % AIT Caused Missed Due Dates - UNE Combinations - Bus - No FW
416	30	Percent Ameritech Missed Due Dates Due To Lack of Facilities - POTS - Bus
539	30	Percent Ameritech Missed Due Dates Due To Lack of Facilities - POTS - Bus - >30 Days
540	30	Percent Ameritech Missed Due Dates Due To Lack of Facilities - POTS - Bus - >90 Days
541	30	Percent Ameritech Missed Due Dates Due To Lack of Facilities - POTS - Res
542	30	Percent Ameritech Missed Due Dates Due To Lack of Facilities - POTS - Res - >30 Days
543	30	Percent Ameritech Missed Due Dates Due To Lack of Facilities - POTS - Res - >90 Days
544	30	Percent Ameritech Missed Due Dates Due To Lack of Facilities - UNE Combo
545	30	Percent Ameritech Missed Due Dates Due To Lack of Facilities - UNE Combo - >30 Calendar Days
546	30	Percent Ameritech Missed Due Dates Due To Lack of Facilities - UNE Combo - >90 Calendar Days
944 955	30 30	Percent Ameritech Missed Due Dates Due To Lack of Facilities - UNE Combo Res
956	30	Percent Ameritech Missed Due Dates Due To Lack of Facilities - UNE Combo Res - >30 Calendar Days
957	30	Percent Ameritech Missed Due Dates Due To Lack of Facilities - UNE Combo Res - >90 Calendar Days Percent Ameritech Missed Due Dates Due To Lack of Facilities - UNE Combo Bus
958	30	Percent Ameritech Missed Due Dates Due To Lack of Facilities - UNE Combo Bus - >30 Calendar Days
959	30	Percent Ameritech Missed Due Dates Due To Lack of Facilities - UNE Combo Bus - >90 Calendar Days
417	31	Average Delay Days for Missed Due Dates Due to Lack of Facilities - POTS - Res
418	31	Average Delay Days for Missed Due Dates Due to Lack of Facilities - POTS - Bus
419	31	Average Delay Days for Missed Due Dates Due to Lack of Facilities - UNE Combinations
960	31	Average Delay Days for Missed Due Dates Due to Lack of Facilities - UNE Combinations Res
961	31	Average Delay Days for Missed Due Dates Due to Lack of Facilities - UNE Combinations Bus
44	32	Average Delay Days for AIT Caused Missed Due Dates - POTS - Res - FW
45	32	Average Delay Days for AIT Caused Missed Due Dates - POTS - Res - No FW
46 47	32 32	Average Delay Days for AIT Caused Missed Due Dates - POTS - Bus - FW
48	32	Average Delay Days for AT Caused Missed Due Dates - POTS - Bus - No FW
49	32	Average Delay Days for AIT Caused Missed Due Dates - UNE Combinations - FW Average Delay Days for AIT Caused Missed Due Dates - UNE Combinations - No FW
1065	32	Average Delay Days for AIT Caused Missed Due Dates - UNE Combinations - No FW  Average Delay Days for AIT Caused Missed Due Dates - UNE Combinations - Res FW
1066	32	Average Delay Days for AIT Caused Missed Due Dates - UNE Combinations - Res No FW
1067	32	Average Delay Days for AIT Caused Missed Due Dates - UNE Combinations - Bus FW
1068	32	Average Delay Days for AIT Caused Missed Due Dates - UNE Combinations - Bus No FW
420	33	% AIT Caused Missed Due Dates > 30 Days - POTS - Res - FW
421	33	% AIT Caused Missed Due Dates > 30 Days - POTS - Res - No FW
422	33	% AIT Caused Missed Due Dates > 30 Days - POTS - Bus - FW
423	33	% AIT Caused Missed Due Dates > 30 Days - POTS - Bus - No FW
424	33	% AIT Caused Missed Due Dates > 30 Days - UNE Combinations - FW

Tracking		
Number	PM#	Sub-Measure Title
425	33	% AIT Caused Missed Due Dates > 30 Days - UNE Combinations - No FW
1069	33	% AIT Caused Missed Due Dates > 30 Days - UNE Combinations - Res FW
1070	33	% AIT Caused Missed Due Dates > 30 Days - UNE Combinations - Res No FW
1071 1072	<u>33</u> 33	% AIT Caused Missed Due Dates > 30 Days - UNE Combinations - Bus FW
657	33	% AIT Caused Missed Due Dates > 30 Days - UNE Combinations - Bus No FW
658	34	Count of Orders Cancelled After the Due Date Which Were Caused by Ameritech - POTS - Res - 1-30
659	34	Count of Orders Cancelled After the Due Date Which Were Caused by Ameritech - POTS - Res - 31-90  Count of Orders Cancelled After the Due Date Which Were Caused by Ameritech - POTS - Res - > 90
660	34	Count of Orders Cancelled After the Due Date Which Were Caused by Ameritech - POTS - Res - > 90
661	34	Count of Orders Cancelled After the Due Date Which Were Caused by Ameritech - POTS - Bus - 31-90
662	34	Count of Orders Cancelled After the Due Date Which Were Caused by Ameritech - POTS - Bus - > 90
663	34	Count of Orders Cancelled After the Due Date Which Were Caused by Ameritech - POTS - UNE - 1-30
664	34	Count of Orders Cancelled After the Due Date Which Were Caused by Ameritech - POTS - UNE - 31-90
665	34	Count of Orders Cancelled After the Due Date Which Were Caused by Ameritech - POTS - UNE - > 90
962	34	Count of Orders Cancelled After the Due Date Which Were Caused by Ameritech - POTS - UNE Res - > 90
963 964	34 34	Count of Orders Cancelled After the Due Date Which Were Caused by Ameritech - POTS - UNE Bus - 1-30
965	34	Count of Orders Cancelled After the Due Date Which Were Caused by Ameritech - POTS - UNE Bus 31-90
1073	34	Count of Orders Cancelled After the Due Date Which Were Caused by Ameritech - POTS - UNE Bus - > 90  Count of Orders Cancelled After the Due Date Which Were Caused by Ameritech - POTS - UNE Res - 1-30
1074	34	Count of Orders Cancelled After the Due Date Which Were Caused by Ameritech - POTS - UNE Res 31-90
847	34.1	Average Delay Days for Ameritech Caused Canceled Orders - POTS - Business Class of Service
848	34.1	Average Delay Days for Ameritech Caused Canceled Orders - POTS - Residence Class of Service
849	34.1	Average Delay Days for Ameritech Caused Canceled Orders - POTS - UNE Combos
966	34.1	Average Delay Days for Ameritech Caused Canceled Orders - POTS - UNE Combos Res
967	34.1	Average Delay Days for Ameritech Caused Canceled Orders - POTS - UNE Combos Bus
50 51	35 35	% Trouble Reports Within 30 Days of Install - POTS - Res - FW
52	35	% Trouble Reports Within 30 Days of Install - POTS - Res - No FW % Trouble Reports Within 30 Days of Install - POTS - Bus - FW
53	35	% Trouble Reports Within 30 Days of Install - POTS - Bus - PW
54	35	% Trouble Reports Within 10 Days of Install - UNE Combinations - FW
55	35	% Trouble Reports Within 10 Days of Install - UNE Combinations - No FW
968	35	% Trouble Reports Within 30 Days of Install - UNE Combinations Res - FW
969	35	% Trouble Reports Within 30 Days of Install - UNE Combinations Res - No FW
970	35	% Trouble Reports Within 30 Days of Install - UNE Combinations Bus - FW
971 426	35 36	% Trouble Reports Within 30 Days of Install - UNE Combinations Bus - No FW
427	36	% No Access (Service Orders With No Access) - POTS - Res % No Access (Service Orders With No Access) - POTS - Bus
428	36	% No Access (Service Orders With No Access) - POTS - Bus % No Access (Service Orders With No Access) - UNE Combinations
972	36	% No Access (Service Orders With No Access) - UNE Combinations Res
973	36	% No Access (Service Orders With No Access) - UNE Combinations Bus
56	37	Trouble Report Rate - POTS - Bus
57	37	Trouble Report Rate - POTS - Res
58 974	37	Trouble Report Rate - UNE Combinations
974	37 37	Trouble Report Rate - UNE Combinations Res Trouble Report Rate - UNE Combinations Bus
59	38	% Missed Repair Commitments - POTS - Res - Dispatch
60	38	% Missed Repair Commitments - POTS - Res - Dispatch % Missed Repair Commitments - POTS - Res - No Dispatch
61	38	% Missed Repair Commitments - POTS - Res - No Dispatch
62	38	% Missed Repair Commitments - POTS - Bus - No Dispatch
63	38	% Missed Repair Commitments - UNE Combinations - Dispatch
64	38	% Missed Repair Commitments - UNE Combinations - No Dispatch
976	38	% Missed Repair Commitments - UNE Combinations Res - Dispatch
977 978	38 38	% Missed Repair Commitments - UNE Combinations Res - No Dispatch
978	38	% Missed Repair Commitments - UNE Combinations Bus - Dispatch
65		% Missed Repair Commitments - UNE Combinations Bus - No Dispatch Receipt to Clear Duration - POTS - Res - Dispatch - Affecting Service (hours)
66		Receipt to Clear Duration - POTS - Res - Dispatch - Out of Service (hours)
67	39	Receipt to Clear Duration - POTS - Res - No Dispatch - Out of Service (hours)
68	39	Receipt to Clear Duration - POTS - Res - No Dispatch - Affecting Service (hours)
69	39	Receipt to Clear Duration - POTS - Bus - Dispatch - Affecting Service (hours)

Tracking		
Number	PM#	Sub-Measure Title
70	39	Receipt to Clear Duration - POTS - Bus - Dispatch - Out of Service (hours)
71	39	Receipt to Clear Duration - POTS - Bus - No Dispatch - Out of Service (hours)
72	39	Receipt to Clear Duration - POTS - Bus - No Dispatch - Affecting Service (hours)
73 74	39	Receipt to Clear Duration - UNE Combinations - Dispatch - Affecting Service (hours)
75	39 39	Receipt to Clear Duration - UNE Combinations - Dispatch - Out of Service (hours)
76	39	Receipt to Clear Duration - UNE Combinations - No Dispatch - Affecting Service (hours)
980	39	Receipt to Clear Duration - UNE Combinations - No Dispatch - Out of Service (hours)  Receipt to Clear Duration - UNE Combinations Res - Dispatch - Affecting Service (hours)
981	39	Receipt to Clear Duration - UNE Combinations Res - Dispatch - Out of Service (hours)
982	39	Receipt to Clear Duration - UNE Combinations Res - No Dispatch - Affecting Service (hours)
983	39	Receipt to Clear Duration - UNE Combinations Res - No Dispatch - Out of Service (hours)
984	39	Receipt to Clear Duration - UNE Combinations Bus - Dispatch - Affecting Service (hours)
985	39	Receipt to Clear Duration - UNE Combinations Bus - Dispatch - Out of Service (hours)
986	39	Receipt to Clear Duration - UNE Combinations Bus - No Dispatch - Affecting Service (hours)
987 372	39	Receipt to Clear Duration - UNE Combinations Bus - No Dispatch - Out of Service (hours)
373	40 40	Percent Out Of Service (OOS) < 24 Hours - POTS - Residence
374	40	Percent Out Of Service (OOS) < 24 Hours - POTS - Business Percent Out Of Service (OOS) < 24 Hours - UNE Combinations
993	40	Percent Out Of Service (OOS) < 24 Hours - UNE Combinations  Percent Out Of Service (OOS) < 24 Hours - UNE Combinations Res
994	40	Percent Out Of Service (OOS) < 24 Hours - UNE Combinations Bus
77	41	% Repeat Reports - POTS - Bus
78	41	% Repeat Reports - POTS - Res
79	41	% Repeat Reports - UNE Combinations
995	41	% Repeat Reports - UNE Combinations Res
996	41	% Repeat Reports - UNE Combinations Bus
429 430	42 42	% No Access (% Trouble Reports With No Access) - POTS - Res
431	42	% No Access (% Trouble Reports With No Access) - POTS - Bus % No Access (% Trouble Reports With No Access) - UNE Combinations
997	42	% No Access (% Trouble Reports With No Access) - UNE Combinations  We no Access (% Trouble Reports With No Access) - UNE Combinations Res
998	42	% No Access (% Trouble Reports With No Access) - UNE Combinations Bus
80	43	Average Installation Interval - Design - Resold Specials - DDS (days)
81	43	Average Installation Interval - Design - Resold Specials - DS1 (days)
82	43	Average Installation Interval - Design - Resold Specials - DS3 (days)
83	43	Average Installation Interval - Design - Resold Specials - VGPL (days)
84 85	43	Average Installation Interval - Design - Resold Specials - ISDN (days)
86	43 43	Average Installation Interval - Design - Resold Specials - Other Services Avail for Resale (days)
87	43	Average Installation Interval - Design - UNE Loop and Port - ISDN (days)  Average Installation Interval - Design - UNE Loop and Port - Other Combinations (days)
795	43	Average Installation Interval - Design - Resold Specials - ISDN BRI (days)
796	43	Average Installation Interval - Design - Resold Specials - ISDN PRI (days)
432	44	% Installs Completed w/in 20 Calendar Days - Design - Resold Specials - DDS
433	44	% Installs Completed w/in 20 Calendar Days - Design - Resold Specials - DS1
434	44	% Installs Completed w/in 20 Calendar Days - Design - Resold Specials - DS3
435	44	% Installs Completed w/in 20 Calendar Days - Design - Resold Specials - VGPL
436 437	44	% Installs Completed w/in 20 Calendar Days - Design - Resold Specials - ISDN
437	44	% Installs Completed w/in 20 Calendar Days - Design - Resold Specials - Other Svcs Avail for Resale
439	44	% Installs Completed w/in 20 Calendar Days - Design - UNE Loop and Port - ISDN % Installs Completed w/in 20 Calendar Days - Design - UNE Loop and Port - Other Combinations
797	44	% Installs Completed w/in 20 Calendar Days - Design - ONE Loop and Port - Other Combinations % Installs Completed w/in 20 Calendar Days - Design - Resold Specials - ISDN BRI
798	44	% Installs Completed w/in 20 Calendar Days - Design - Resold Specials - ISDN BRI
88	45	% AIT Caused Missed Due Dates - Design - Resold Specials - DDS
89	45	% AIT Caused Missed Due Dates - Design - Resold Specials - DS1
90	45	% AIT Caused Missed Due Dates - Design - Resold Specials - DS3
91	45	% AIT Caused Missed Due Dates - Design - Resold Specials - VGPL
92	45	% AIT Caused Missed Due Dates - Design - Resold Specials - ISDN
93 94	45 45	% AIT Caused Missed Due Dates - Design - Resold Specials - Other Services Available for Resale
95	45 45	% AIT Caused Missed Due Dates - Design - UNE Loop and Port - ISDN
799	45	% AIT Caused Missed Due Dates - Design - UNE Loop and Port - Other Combinations % AIT Caused Missed Due Dates - Design - Resold Specials - ISDN BRI
800		% AIT Caused Missed Due Dates - Design - Resold Specials - ISDN BRI % AIT Caused Missed Due Dates - Design - Resold Specials - ISDN PRI

Tracking		
Number	PM#	Sub-Measure Title
96	46	% Trouble Reports Within 30 Days of Installation - Design - Resold Specials - DDS
97	46	% Trouble Reports Within 30 Days of Installation - Design - Resold Specials - DS1
98	46	% Trouble Reports Within 30 Days of Installation - Design - Resold Specials - DS3
99 100	46	% Trouble Reports Within 30 Days of Installation - Design - Resold Specials - VGPL
101	46 46	% Trouble Reports Within 30 Days of Installation - Design - Resold Specials - ISDN
102	46	% Trbl Rpts W/in 30 Days of Install - Design - Resold Specials - Other Svcs Avail for Resale % Trouble Reports Within 30 Days of Installation - Design - UNE Loop and Port - ISDN
103	46	% Trbl Rpts Within 30 Days of Install - Design - UNE Loop and Port - Other Combinations
801	46	% Trouble Reports Within 30 Days of Installation - Design - Resold Specials - ISDN BRI
802	46	% Trouble Reports Within 30 Days of Installation - Design - Resold Specials - ISDN PRI
440	47	% Ameritech Missed Due Dates Due to Lack of Facilities - Design - Resold Specials - DDS
441	47	% Ameritech Missed Due Dates (>30 Days) Due to Lack of Facilities - Design - Resold Specials - DDS
442 443	<u>47</u> 47	% Ameritech Missed Due Dates (>90 Days) Due to Lack of Facilities - Design - Resold Specials - DDS
444	47	% Ameritech Missed Due Dates Due to Lack of Facilities - Design - Resold Specials - DS1
445	47	% Ameritech Missed Due Dates (>30 Days) Due to Lack of Facilities - Design - Resold Specials - DS1 % Ameritech Missed Due Dates (>90 Days) Due to Lack of Facilities - Design - Resold Specials - DS1
446	47	% Ameritech Missed Due Dates Due to Lack of Facilities - Design - Resold Specials - DS3
447	47	% Ameritech Missed Due Dates (>30 Days) Due to Lack of Facilities - Design - Resold Specials - DS3
448	47	% Ameritech Missed Due Dates (>90 Days) Due to Lack of Facilities - Design - Resold Specials - DS3
449	47	% Ameritech Missed Due Dates Due to Lack of Facilities - Design - Resold Specials - VGPL
450 451	47	% Ameritech Missed Due Dates (>30 Days) Due to Lack of Facilities - Design - Resold Specials - VGPL
452	47 47	% Ameritech Missed Due Dates (>90 Days) Due to Lack of Facilities - Design - Resold Specials - VGPL % Ameritech Missed Due Dates Due to Lack of Facilities - Design - Resold Specials - ISDN
453	47	% Ameritech Missed Due Dates (>30 Days) Due to Lack of Facilities - Design - Resold Specials - ISDN
454	47	% Ameritech Missed Due Dates (>90 Days) Due to Lack of Facilities - Design - Resold Specials - ISDN
455	47	% Ameritech Missed DD Due to Lack of Facilities - Design - Rsid Spcls - Other Svcs Avail for Resale
456	47	% Ameritech Missed DD (>30 Days) - No Facilities - Design - Rsld Spcls - Other Svcs Avail for Resale
457	47	% Ameritech Missed DD (>90 Days)- No Facilities - Design - Rsld Spcls - Other Svcs Avail for Resale
458	47	% Ameritech Missed Due Dates Due to Lack of Facilities - Design - UNE Loop and Port - ISDN
459 460	47 47	% Ameritech Missed DDs (>30 Days) Due to Lack of Facilities - Design - UNE Loop and Port - ISDN
461	47	% Ameritech Missed DDs (>90 Days) Due to Lack of Facilities - Design - UNE Loop and Port - ISDN % Ameritech Missed DDs Due to Lack of Facilities - Design - UNE Loop and Port - Other Combinations
462	47	% Ameritech Missed DDs (>30 Days) - No Facilities - Design - UNE Loop and Port - Other Combinations
463	47	% Ameritech Missed DDs (>30 Days) - No Facilities - Design - UNE Loop and Port - Other Combinations
803	47	% Ameritech Missed Due Dates (>30 Days) Due to Lack of Fclty - Design - Resold Specials - ISDN BRI
804	47	% Ameritech Missed Due Dates (>90 Days) Due to Lack of Fclty - Design - Resold Specials - ISDN PRI
805	47	% Ameritech Missed Due Dates (>30 Days) Due to Lack of Fclty - Design - Resold Specials - ISDN BRI
806 825	<u>47</u> 47	% Ameritech Missed Due Dates (>90 Days) Due to Lack of Fclty - Design - Resold Specials - ISDN PRI
826	47	% Ameritech Missed Due Dates Due to Lack of Fclty - Design - Resold Specials - ISDN BRI % Ameritech Missed Due Dates (>30 Days) Due to Lack of Fclty - Design - Resold Specials - ISDN BRI
827	47	% Ameritech Missed Due Dates (>90 Days) Due to Lack of Ficity - Design - Resold Specials - ISDN BRI
828	47	% Ameritech Missed Due Dates Due to Lack of Folty - Design - Resold Specials - ISDN PRI
829	47	% Ameritech Missed Due Dates (>30 Days) Due to Lack of Fcity - Design - Resold Specials - ISDN PRI
830	47	% Ameritech Missed Due Dates (>90 Days) Due to Lack of Fclty - Design - Resold Specials - ISDN PRI
464	48	Average Delay Days for Missed DDs Due to Lack of Facilities - Design - Resold Specials - DDS
465 466	48 48	Average Delay Days for Missed DDs Due to Lack of Facilities - Design - Resold Specials - DS1
467	48	Average Delay Days for Missed DDs Due to Lack of Facilities - Design - Resold Specials - DS3  Average Delay Days for Missed DDs Due to Lack of Facilities - Design - Resold Specials - VGPL
468	48	Average Delay Days for Missed DDs Due to Lack of Facilities - Design - Resold Specials - VGPL  Average Delay Days for Missed DDs Due to Lack of Facilities - Design - Resold Specials - ISDN
469	48	Avg Delay Days for Missed DDs Due to Lack of Facilities - Dsgn - Rsld Spcls - Other Svcs for Resale
470	48	Avg Delay Days for Missed DDs Due to Lack of Facilities - Design - UNE Loop and Port - ISDN
471	48	Avg Delay Days for Missed DDs Due to Lack of Facilities - Design - UNE Loop and Port - Other Combos
807	48	Average Delay Days for Missed DDs Due to Lack of Facilities - Design - Resold Specials - ISDN BRI
808	48	Average Delay Days for Missed DDs Due to Lack of Facilities - Design - Resold Specials - ISDN PRI
104 105	49 49	Average Delay Days for AIT Caused Missed Due Dates - Resold Specials - Design - DDS
105	49	Average Delay Days for AIT Caused Missed Due Dates - Resold Specials - Design - DS1 Average Delay Days for AIT Caused Missed Due Dates - Resold Specials - Design - DS3
107	49	Average Delay Days for ATT Caused Missed Due Dates - Resold Specials - Design - DS3  Average Delay Days for ATT Caused Missed Due Dates - Resold Specials - Design - VGPL
108	49	Average Delay Days for AIT Caused Missed Due Dates - Resold Specials - Design - ISDN
109	49	Average Delay Days for AIT Caused Missed DDs - Resold Specials - Design - Othr Svcs Avail for Resale
·		The special state of the state

Number   Average Delay Days for AIT Caused Missed Due Dates - Design - UNE Loop and Port - ISDN	Tracking	PM#	Sub Magazza Title
1111 49   Average Delay Days for AIT Caused Missed Due Dates - Design - LNDE Loop and Port - Other Combinations 800 49   Average Delay Days for AIT Caused Missed Due Dates - Resold Specials - Design - ISDN BRI 472 50 % AIT Caused Missed Due Dates - Resold Specials - Design - ISDN PRI 473 50 % AIT Caused Missed Due Dates - 20 Days - Design - Resold Specials - Design - ISDN PRI 474 50 % AIT Caused Missed Due Dates - 20 Days - Design - Resold Specials - DSI 475 50 % AIT Caused Missed Due Dates - 20 Days - Design - Resold Specials - DSI 476 50 % AIT Caused Missed Due Dates - 20 Days - Design - Resold Specials - DSI 476 50 % AIT Caused Missed Due Dates - 20 Days - Design - Resold Specials - USPL 476 50 % AIT Caused Missed Due Dates - 20 Days - Design - Resold Specials - USPL 476 50 % AIT Caused Missed Due Dates - 20 Days - Design - Resold Specials - ISDN 477 50 % AIT Caused Missed Due Dates - 20 Days - Design - Nesold Specials - ISDN 874 78 50 % AIT Caused Missed Due Dates - 20 Days - Design - Nesold Specials - ISDN 874 78 50 % AIT Caused Missed Due Dates - 20 Days - Design - Nesold Specials - ISDN 874 78 50 % AIT Caused Missed Due Dates - 20 Days - Design - Nesold Specials - ISDN 878 811 50 % AIT Caused Missed Due Dates - 20 Days - Design - Resold Specials - ISDN 878 811 50 % AIT Caused Missed Due Dates - 20 Days - Design - Resold Specials - ISDN 878 811 50 % AIT Caused Missed Due Dates - 20 Days - Design - Resold Specials - ISDN 878 811 50 % AIT Caused Missed Due Dates - 20 Days - Design - Resold Specials - ISDN 878 811 50 % AIT Caused Missed Due Dates - 20 Days - Design - Resold Specials - ISDN 878 811 50 % AIT Caused Missed Due Dates - 20 Days - Design - Resold Specials - ISDN 878 811 50 % AIT Caused Missed Due Dates - 20 Days - Design - Resold Specials - ISDN 879 81 50 % AIT Caused Missed Due Dates - 20 Days - Design - Resold Specials - ISDN 879 81 50 % AIT Caused Missed Due Dates - 20 Days - Design - Resold Specials - ISDN 879 81 50 % AIT Caused Missed Due Dates - 20 Days - Design - Resold Specials - ISDN 879	Number		Sub-Measure Title
869 49 49 Average Delay Days for AIT Caused Missed Due Dates - Resold Specials - Dasign - ISDN BRI 810 49 Average Delay Days for AIT Caused Missed Due Dates - Resold Specials - Dasign - ISDN BRI 472 50 % AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - Dasign - ISDN BRI 473 50 % AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - DBS - AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - DBS -			Average Delay Days for AIT Caused Missed Due Dates - Design - UNE Loop and Port - ISDN
810 49 Average Deity Days for ATT Caused Missed Due Dates - Resold Specials - Design - ISBN PRI 472 50 50 % ATT Caused Missed Due Dates - 20 Days - Design - Resold Specials - DSS - SP - SP - SP - SP - SP - SP - S			Average Delay Days for ALT Caused Missed Due Dates - Design - UNE Loop and Port - Other Combinations
472 50 % AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - DDS 3 474 50 % AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - DS 3 475 50 % AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - DS 3 476 50 % AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - DS 3 477 50 % AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - DS 3 478 50 % AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - DS 3 479 50 % AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - DS 3 479 50 % AIT Caused Missed Due Dates > 30 Days - Design - Nesold Specials - DS 3 479 50 % AIT Caused Missed Due Dates > 30 Days - Design - Nesold Specials - DS 5 479 50 % AIT Caused Missed Due Dates > 30 Days - Design - Nesold Specials - ISDN RN - DS 3 479 50 % AIT Caused Missed Due Dates > 30 Days - Design - Nesold Specials - ISDN RN - DS 3 479 50 % AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN RN - DS 3 479 50 % AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN RN - DS 3 479 50 % AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN RN - DS 3 479 50 % AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN RN - DS 3 470 50 % AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN RN - DS 3 470 50 % AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN RN - DS 3 470 50 % AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN S 3 470 50 % AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN S 3 470 50 % AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN S 3 470 50 % AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN S 3 470 50 % AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN S 3 470 50 % AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - DS 3 1-90 Days - DS 3 470 50 % AIT Caused Missed Due Date - Missed Missed Due Date - Mi			Average Delay Days for AT Caused Missed Due Dates - Resold Specials - Design - ISDN BRI
473 50 % AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - DS1 476 50 % AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - DS3 477 50 % AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - VGPI. 478 50 % AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - VGPI. 479 50 % AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - SIDN 479 50 % AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - SIDN 479 50 % AIT Caused Missed Due Dates > 30 Days - Design - Wite Loop and Port - Other Combinations 311 50 % AIT Caused Missed Due Dates > 30 Days - Design - Wite Loop and Port - Other Combinations 311 50 % AIT Caused Missed Due Dates > 30 Days - Design - Wite Loop and Port - Other Combinations 312 50 % AIT Caused Missed Due Dates > 30 Days - Design - Wite Loop and Port - Other Combinations 313 50 % AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN RRI 314 50 % AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN RRI 315 50 % AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN RRI 316 51 Cnt of Ords Cnotd After DD Winch Were Caused Dy Ameritach - Resold Specials - ISDN S1-30 Days 317 51 Cnt of Ords Cnotd After DD Winch Were Caused by Ameritach - Resold Specials - DSS 31-30 Days 318 51 Cnt of Ords Cnotd After DD Winch Were Caused by Ameritach - Resold Specials - DSS 31-30 Days 319 51 Cnt of Ords Cnotd After DD Winch Were Caused by Ameritach - Resold Specials - DSS 31-30 Days 319 51 Cnt of Ords Cnotd After DD Winch Were Caused by Ameritach - Resold Specials - DSS 31-30 Days 319 51 Cnt of Ords Cnotd After DD Winch Were Caused by Ameritach - Resold Specials - DSS 31-30 Days 319 51 Cnt of Ords Cnotd After DD Winch Were Caused by Ameritach - Resold Specials - DSS 31-30 Days 319 51 Cnt of Ords Cnotd After DD Winch Were Caused by Ameritach - Resold Specials - DSS 31-30 Days 319 51 Cnt of Ords Cnotd After DD Winch Were Caused by Ameritach - Resold Specials - DSS 31-30 Days 319 51 Cnt o			1% AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - DDS
475 50 % ATT Caused Missed Due Dates > 30 Days - Design - Resold Specials - VGPL 476 50 % ATT Caused Missed Due Dates > 30 Days - Design - Resold Specials - VGPL 477 50 % ATT Caused Missed Due Dates > 30 Days - Design - Resold Specials - VGPL 478 50 % ATT Caused Missed Due Dates > 30 Days - Design - Resold Specials - Other Services Avail for Resold 479 50 % ATT Caused Missed Due Dates > 30 Days - Design - Resold Specials - Other Services Avail for Resold 479 50 % ATT Caused Missed Due Dates > 30 Days - Design - Nest Dates - 10 Days - Design - Resold Specials - Other Combinations 479 50 % ATT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN BRI 479 50 % ATT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN BRI 479 50 % ATT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN BRI 479 50 % ATT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN BRI 470 50 % ATT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN BRI 470 50 % ATT Caused Missed Due Dates > 30 Days - Design - Resold Specials - DDS 1-30 Days 470 50 % ATT Caused Missed Due Dates > 30 Days - Design - Resold Specials - DDS 1-30 Days 470 50 % ATT Caused Missed Due Dates > 30 Days - Design - Resold Specials - DDS 3-90 Days 470 50 % ATT Caused Missed Due Dates > 30 Days - Design - Resold Specials - DDS 3-90 Days 470 50 % ATT Caused Missed Due Dates > 30 Days - Design - Resold Specials - DDS 3-90 Days 470 50 % ATT Caused Missed Due Dates - Date -	473	50	% AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - DS1
476 50 % ATT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN 1477 50 % ATT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN 1477 50 % ATT Caused Missed Due Dates > 30 Days - Design - Resold Specials - Other Services Avail for Resale 478 50 % ATT Caused Missed Due Dates > 30 Days - Design - Nest Date of Port - ISDN 1479 50 % ATT Caused Missed Due Dates > 30 Days - Design - INE Loop and Port - ISDN 1479 50 % ATT Caused Missed Due Dates > 30 Days - Design - Will Loop and Port - Other Combinations 1811 50 % ATT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN BRI 1812 50 % ATT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN BRI 1812 50 % ATT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN BRI 1812 50 % ATT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN BRI 1812 50 % ATT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN BRI 1812 50 % ATT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN BRI 1812 50 Mays - 18	474		% AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - DS3
477 50 % ATT Caused Missed Due Dates > 30 Days - Design - Resold Specials - Other Services Avail for Resale 478 50 % ATT Caused Missed Due Dates > 30 Days - Design - UNE Loop and Port - ISDN 479 50 % ATT Caused Missed Due Dates > 30 Days - Design - UNE Loop and Port - SDN 50 % ATT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN Ber 612 50 % ATT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN BR 615 50 % ATT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN BR 616 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - DDS 1-30 Days 617 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - DDS 1-30 Days 618 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - DDS 1-30 Days 619 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - DDS 1-30 Days 619 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - DS 11-30 Days 610 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - DS 11-30 Days 610 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - DS 11-30 Days 610 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - DS 1-30 Days 610 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - DS 1-30 Days 610 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - DS 1-30 Days 610 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - DS 3-90 Days 610 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - DS 3-90 Days 611 61 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - DDays 612 61 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - DDays 613 61 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - DDays 614 61 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - R			% AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - VGPL
478 50 % AT Caused Missed Due Dates > 30 Days - Design - UNE Loop and Port - Other Combinations 479 50 % AT Caused Missed Due Dates > 30 Days - Design - UNE Loop and Port - Other Combinations 811 50 % AT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN BRI 812 50 % AT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN BRI 813 50 % AT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN BRI 816 51 Chi of Ords Chief After DD Which Were Caused by Ameritech - Resold Specials - DDS 1-30 Days 867 51 Chi of Ords Chief After DD Which Were Caused by Ameritech - Resold Specials - DDS 1-30 Days 868 51 Chi of Ords Chief After DD Which Were Caused by Ameritech - Resold Specials - DDS 31-30 Days 869 51 Chi of Ords Chief After DD Which Were Caused by Ameritech - Resold Specials - DS 1-30 Days 870 51 Chi of Ords Chief After DD Which Were Caused by Ameritech - Resold Specials - DS 1-30 Days 871 51 Chi of Ords Chief After DD Which Were Caused by Ameritech - Resold Specials - DS 1-30 Days 872 51 Chi of Ords Chief After DD Which Were Caused by Ameritech - Resold Specials - DS 1-30 Days 873 51 Chi of Ords Chief After DD Which Were Caused by Ameritech - Resold Specials - DS 1-30 Days 874 51 Chi of Ords Chief After DD Which Were Caused by Ameritech - Resold Specials - DS 1-30 Days 875 51 Chi of Ords Chief After DD Which Were Caused by Ameritech - Resold Specials - DS 31-90 Days 876 51 Chi of Ords Chief After DD Which Were Caused by Ameritech - Resold Specials - DS 30 Days 876 51 Chi of Ords Chief After DD Which Were Caused by Ameritech - Resold Specials - DS 30 Days 876 51 Chi of Ords Chief After DD Which Were Caused by Ameritech - Resold Specials - DS 30 Days 877 51 Chi of Ords Chief After DD Which Were Caused by Ameritech - Resold Specials - SDN 1-30 Days 878 51 Chi of Ords Chief After DD Which Were Caused by Ameritech - Resold Specials - SDN 1-30 Days 879 51 Chi of Ords Chief After DD Which Were Caused by Ameritech - Resold Specials - SDN 1-30 Days 879 51 Chi of Ords Chief After D			% AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN
479   50   % AIT Caused Missed Due Dates > 30 Days - Design - UNE Loop and Port - Other Combinations   811   50   % AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN PRI   812   50   % AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN PRI   866   51   Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - DDS 1-30 Days   687   51   Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - DDS 31-90 Days   688   51   Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - DDS 31-90 Days   670   51   Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - DS 31-90 Days   670   51   Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - DS 1-90 Days   670   51   Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - DS 1-90 Days   672   51   Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - DS 31-30 Days   673   51   Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - DS 31-30 Days   674   51   Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - DS 31-30 Days   675   51   Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - DS 31-30 Days   675   51   Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - DS 31-30 Days   675   51   Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - VGPI - 30 Days   676   51   Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - VGPI - 30 Days   676   51   Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - VGPI - 30 Days   677   51   Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - VGPI - 30 Days   677   51   Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - VGPI - 30 Days   679   51   Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Res			% ATT Caused Missed Due Dates > 30 Days - Design - Resold Specials - Other Services Avail for Resale
811 50 % AT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN BRI 812 50 % AT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN BRI 818 50 % AT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN BRI 819 51 Cnt of Ords Chold After DD Which Were Caused by Ameritech - Resold Specials - DDS 1-30 Days 810 51 Cnt of Ords Chold After DD Which Were Caused by Ameritech - Resold Specials - DDS 1-30 Days 810 51 Cnt of Ords Chold After DD Which Were Caused by Ameritech - Resold Specials - DDS 1-30 Days 810 51 Cnt of Ords Chold After DD Which Were Caused by Ameritech - Resold Specials - DDS 1-30 Days 811 672 51 Cnt of Ords Chold After DD Which Were Caused by Ameritech - Resold Specials - DDS 1-30 Days 812 673 51 Cnt of Ords Chold After DD Which Were Caused by Ameritech - Resold Specials - DS 1-30 Days 813 674 51 Cnt of Ords Chold After DD Which Were Caused by Ameritech - Resold Specials - DS 1-30 Days 814 672 51 Cnt of Ords Chold After DD Which Were Caused by Ameritech - Resold Specials - DS 1-30 Days 815 673 51 Cnt of Ords Chold After DD Which Were Caused by Ameritech - Resold Specials - DS 3-80 Days 816 674 51 Cnt of Ords Chold After DD Which Were Caused by Ameritech - Resold Specials - DS 3-80 Days 817 675 51 Cnt of Ords Chold After DD Which Were Caused by Ameritech - Resold Specials - DS 3-80 Days 817 675 51 Cnt of Ords Chold After DD Which Were Caused by Ameritech - Resold Specials - DS 3-80 Days 818 677 51 Cnt of Ords Chold After DD Which Were Caused by Ameritech - Resold Specials - DS 3-80 Days 819 678 51 Cnt of Ords Chold After DD Which Were Caused by Ameritech - Resold Specials - VGPI 1-30 Days 810 679 51 Cnt of Ords Chold After DD Which Were Caused by Ameritech - Resold Specials - VGPI 1-30 Days 810 679 51 Cnt of Ords Chold After DD Which Were Caused by Ameritech - Resold Specials - VGPI 1-30 Days 811 670 671 671 671 671 671 671 671 671 671 671			No ATT Caused Missed Due Dates > 30 Days - Design - UNE Loop and Port - ISDN
812 60 % ATT Caused Missed Due Detes > 30 Days - Design - Resold Specials - ISDN PRI 686 51 Cnt of Ords Cneld After DD Which Were Caused by Ameritech - Resold Specials - DDS 1-30 Days 687 51 Cnt of Ords Cneld After DD Which Were Caused by Ameritech - Resold Specials - DDS 31-90 Days 688 51 Cnt of Ords Cneld After DD Which Were Caused by Ameritech - Resold Specials - DS 31-90 Days 689 51 Cnt of Ords Cneld After DD Which Were Caused by Ameritech - Resold Specials - DS 1-30 Days 670 51 Cnt of Ords Cneld After DD Which Were Caused by Ameritech - Resold Specials - DS 1-30 Days 671 51 Cnt of Ords Cneld After DD Which Were Caused by Ameritech - Resold Specials - DS 1-30 Days 672 51 Cnt of Ords Cneld After DD Which Were Caused by Ameritech - Resold Specials - DS 1-30 Days 673 51 Cnt of Ords Cneld After DD Which Were Caused by Ameritech - Resold Specials - DS 31-30 Days 674 51 Cnt of Ords Cneld After DD Which Were Caused by Ameritech - Resold Specials - DS 31-30 Days 675 51 Cnt of Ords Cneld After DD Which Were Caused by Ameritech - Resold Specials - DS 31-30 Days 675 51 Cnt of Ords Cneld After DD Which Were Caused by Ameritech - Resold Specials - DS 31-30 Days 676 51 Cnt of Ords Cneld After DD Which Were Caused by Ameritech - Resold Specials - DS 31-30 Days 677 51 Cnt of Ords Cneld After DD Which Were Caused by Ameritech - Resold Specials - VGPL 30 Days 678 51 Cnt of Ords Cneld After DD Which Were Caused by Ameritech - Resold Specials - VGPL 30 Days 679 51 Cnt of Ords Cneld After DD Which Were Caused by Ameritech - Resold Specials - VGPL 30 Days 679 51 Cnt of Ords Cneld After DD Which Were Caused by Ameritech - Resold Specials - VGPL 30 Days 679 51 Cnt of Ords Cneld After DD Which Were Caused by Ameritech - Resold Specials - VGPL 30 Days 679 51 Cnt of Ords Cneld After DD Which Were Caused by Ameritech - Resold Specials - VGPL 30 Days 680 51 Cnt of Ords Cneld After DD Which Were Caused by Ameritech - Resold Specials - VGPL 30 Days 681 51 Cnt of Ords Cneld After DD Which Were Caused by Ameritech - Resold Specials - DNH 3			1% AIT Caused Missed Due Dates > 30 Days - Design - UNE Loop and Port - Other Combinations
686 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritach - Resold Specials - DDS 1-30 Days 688 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritach - Resold Specials - DDS 3-90 Days 689 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritach - Resold Specials - DDS 3-90 Days 689 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritach - Resold Specials - DS 11-30 Days 670 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritach - Resold Specials - DS 13-90 Days 671 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritach - Resold Specials - DS 13-90 Days 672 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritach - Resold Specials - DS 13-90 Days 673 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritach - Resold Specials - DS 3-90 Days 673 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritach - Resold Specials - DS 3-90 Days 674 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritach - Resold Specials - DS 3-90 Days 675 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritach - Resold Specials - DS 3-90 Days 676 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritach - Resold Specials - VGPL 13-00 Days 677 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritach - Resold Specials - VGPL 9-90 Days 678 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritach - Resold Specials - VGPL 9-90 Days 679 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritach - Resold Specials - VGPL 9-90 Days 679 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritach - Resold Specials - ISDN 1-30 Days 679 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritach - Resold Specials - ISDN 3-00 Days 680 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritach - Resold Specials - ISDN 3-00 Days 681 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritach - Resold Specials - Other 3-00 Days 682 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritach - Nesold Specials - Other 3-00 Days 683 51 Cnt of Ords Cncld After DD Which Were Caused by Ame			% AIT Caused Missed Due Dates > 30 Days - Design - Resold Specials - ISDN BRI
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685 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - UNE Loop & Port - ISDN 31-90 Days 686 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - UNE Loop & Port - Other 1-30 Days 687 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - UNE Loop & Port - Other 1-30 Days 688 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - UNE Loop & Port - Other 31-90 Days 689 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - UNE Loop & Port - Other 31-90 Days 689 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - UNE Loop & Port - Other 31-90 Days 689 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN BRI 1-30 Days 680 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN BRI 1-30 Days 681 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN BRI 31-90 Days 681 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN BRI 31-90 Days 681 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN PRI 1-30 Days 681 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN PRI 31-90 Days 681 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN PRI 31-90 Days 681 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN PRI 31-90 Days 682 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - DS1 683 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - DS1 685 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN BRI 686 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN BRI 685 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN BRI 686 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - Other Svcs Available for Resale 687 51.1 Average Delay Days for Ameritech Caused Canceled Orders			Cot of Ords Codd After DD Which Were Caused by Ameritech - Resold Specials - Other > 90 Days
686 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - UNE Loop & Port - Other 1-30 Days 687 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - UNE Loop & Port - Other 1-30 Days 688 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - UNE Loop & Port - Other 31-90 Days 689 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - UNE Loop & Port - Other 31-90 Days 689 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - UNE Loop & Port - Other 90 Days 689 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN BRI 1-30 Days 6814 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN BRI 31-90 Days 6815 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN BRI 31-90 Days 6816 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN PRI 1-30 Days 6817 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN PRI 1-30 Days 6818 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN PRI 31-90 Days 6819 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN PRI 31-90 Days 6810 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - DDS 6811 Average Delay Days for Ameritech Caused Canceled Orders - Specials - DS1 682 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - DS1 683 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN PRI 684 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN PRI 685 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN BRI 686 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN PRI 687 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN PRI 688 51.1 Average Delay Days for Ameritech Caused Canceled Orders - UNE Loop & Port - Other Combinations 689 51.1 Average Dela			Cnt of Ords Child After DD Which Were Caused by Ameritech - UNE Loop & Port - ISDN 1-30 Days
687 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - UNE Loop & Port - Other 1-30 Days 688 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - UNE Loop & Port - Other 31-90 Days 689 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - UNE Loop & Port - Other > 90 Days 813 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN BRI 1-30 Days 814 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN BRI 31-90 Days 815 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN BRI 31-90 Days 816 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN BRI 31-90 Days 817 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN PRI 1-30 Days 818 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN PRI 31-90 Days 819 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN PRI 31-90 Days 810 51 Cnt of Ords Cncld After DD Which Were Caused Dy Ameritech - Resold Specials - ISDN PRI 31-90 Days 810 51 Cnt of Ords Cncld After DD Which Were Caused Dy Ameritech - Resold Specials - ISDN PRI 31-90 Days 810 51 Average Delay Days for Ameritech Caused Canceled Orders - Specials - DDS 810 51 Average Delay Days for Ameritech Caused Canceled Orders - Specials - DS3 810 51 Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN BRI 810 51 Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN PRI 811 Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN PRI 812 Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN PRI 813 Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN PRI 814 Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN PRI 815 S1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN PRI 816 S1 Average Delay Days for Ameritech Caused Canceled			Cnt of Ords Child After DD Which Were Caused by Ameritach - UNE Loop & Port - ISDN 31-90 Days
688 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - UNE Loop & Port - Other 31-90 Days 689 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - UNE Loop & Port - Other > 90 Days 813 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN BRI 1-30 Days 814 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN BRI 31-90 Days 815 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN BRI 31-90 Days 816 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN PRI 1-30 Days 817 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN PRI 1-30 Days 818 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN PRI 31-90 Days 850 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - DS 851 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - DS 852 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - DS3 853 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - USDN PRI 854 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - USDN BRI 855 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN BRI 856 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN BRI 856 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - USDN BRI 857 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN PRI 858 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - Other Svcs Available for Resale 857 51.1 Average Delay Days for Ameritech Caused Canceled Orders - UNE Loop & Port - Other Combinations 112 52 Mean Time To Restore - Design - Resold Specials - DS1 (hours) 113 52 Mean Time To Restore - Design - Resold Specials - DS3 (hours) 115 52 Mean Time To Restore - Design - Resold Specials - DS3 (hours)			Cnt of Ords Cncld After DD Which Were Caused by Ameritech - LINE Loop & Port - Other 1-30 Days
813 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - UNE Loop & Port - Other > 90 Days 814 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN BRI 1-30 Days 815 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN BRI 31-90 Days 816 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN BRI > 90 Days 816 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN PRI 1-30 Days 817 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN PRI 31-90 Days 818 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN PRI 31-90 Days 819 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN PRI 31-90 Days 850 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - DDS 851 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - DS1 852 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - DS3 853 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - USDN BRI 854 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN BRI 855 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN BRI 856 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN BRI 857 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN BRI 858 51.1 Average Delay Days for Ameritech Caused Canceled Orders - UNE Loop & Port - ISDN 858 51.1 Average Delay Days for Ameritech Caused Canceled Orders - UNE Loop & Port - Other Combinations 858 51.1 Average Delay Days for Ameritech Caused Canceled Orders - UNE Loop & Port - Other Combinations 859 Mean Time To Restore - Design - Resold Specials - DS3 (hours) 850 Mean Time To Restore - Design - Resold Specials - USB (hours) 851 Mean Time To Restore - Design - Resold Specials - USB (hours)	688	51	Cnt of Ords Cncld After DD Which Were Caused by Ameritech - UNE Loop & Port - Other 31-90 Days
813 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN BRI 1-30 Days 814 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN BRI 31-90 Days 815 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN BRI > 90 Days 816 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN BRI > 90 Days 817 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN PRI 1-30 Days 818 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN PRI 31-90 Days 850 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - DDS 851 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - DS3 852 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - DS3 853 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - VGPL 854 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN BRI 855 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN PRI 856 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN PRI 857 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - Other Svcs Available for Resale 858 51.1 Average Delay Days for Ameritech Caused Canceled Orders - UNE Loop & Port - ISDN 858 51.1 Average Delay Days for Ameritech Caused Canceled Orders - UNE Loop & Port - Other Combinations 858 51.1 Average Delay Days for Ameritech Caused Canceled Orders - UNE Loop & Port - Other Combinations 859 Mean Time To Restore - Design - Resold Specials - DS3 (hours) 850 Mean Time To Restore - Design - Resold Specials - DS3 (hours) 850 Mean Time To Restore - Design - Resold Specials - USP (hours)	689		Cht of Ords Chold After DD Which Were Caused by Ameritech - UNE Loop & Port - Other > 90 Days
S14 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN BRI 31-90 Days S15 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN BRI > 90 Days S16 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN PRI 1-30 Days S17 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN PRI 31-90 Days S18 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN PRI 31-90 Days S18 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN PRI 31-90 Days S18 51 Average Delay Days for Ameritech Caused Canceled Orders - Specials - DDS S11 Average Delay Days for Ameritech Caused Canceled Orders - Specials - DS1 S11 Average Delay Days for Ameritech Caused Canceled Orders - Specials - DS3 S11 Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN BRI S11 Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN BRI S12 Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN PRI S13 Average Delay Days for Ameritech Caused Canceled Orders - Specials - Other Svcs Available for Resale S14 Average Delay Days for Ameritech Caused Canceled Orders - UNE Loop & Port - ISDN S15 Average Delay Days for Ameritech Caused Canceled Orders - UNE Loop & Port - Other Combinations S16 S17 Average Delay Days for Ameritech Caused Canceled Orders - UNE Loop & Port - Other Combinations S17 Mean Time To Restore - Design - Resold Specials - DS3 (hours) Mean Time To Restore - Design - Resold Specials - DS3 (hours) Mean Time To Restore - Design - Resold Specials - USPL (hours)			Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN BRI 1-30 Days
S1			Cnt of Ords Child After DD Which Were Caused by Ameritech - Resold Specials - ISDN BRI 31-90 Days
817 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN PRI 31-90 Days 818 51 Cnt of Ords Cncld After DD Which Were Caused by Ameritech - Resold Specials - ISDN PRI 31-90 Days 850 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - DDS 851 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - DS1 852 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - DS3 853 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - VGPL 854 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN BRI 855 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN PRI 856 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN PRI 857 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - Other Svcs Available for Resale 858 51.1 Average Delay Days for Ameritech Caused Canceled Orders - UNE Loop & Port - ISDN 858 51.1 Average Delay Days for Ameritech Caused Canceled Orders - UNE Loop & Port - Other Combinations 858 51.1 Average Delay Days for Ameritech Caused Canceled Orders - UNE Loop & Port - Other Combinations 859 Mean Time To Restore - Design - Resold Specials - DS3 (hours) 850 Mean Time To Restore - Design - Resold Specials - DS3 (hours) 851 Mean Time To Restore - Design - Resold Specials - USPL (hours)			Cot of Ordo Cook After DD Which Were Caused by Ameritech - Resold Specials - ISDN BRI > 90 Days
State			Cnt of Ords Chold After DD Which Were Caused by Ameritech - Resold Specials - ISDN PRI 1-30 Days
Solution			Cnt of Ords Child After DD Which Were Caused by Ameritach - Resold Specials - ISDN PRI 31-90 Days
St.			Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN PRI > 90 Days
<ul> <li>852 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - DS3</li> <li>853 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - VGPL</li> <li>854 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN BRI</li> <li>855 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN PRI</li> <li>856 51.1 Average Delay Days for Ameritech Caused Canceled Orders - Specials - Other Svcs Available for Resale</li> <li>857 51.1 Average Delay Days for Ameritech Caused Canceled Orders - UNE Loop &amp; Port - ISDN</li> <li>858 51.1 Average Delay Days for Ameritech Caused Canceled Orders - UNE Loop &amp; Port - Other Combinations</li> <li>112 52 Mean Time To Restore - Design - Resold Specials - DDS (hours)</li> <li>113 52 Mean Time To Restore - Design - Resold Specials - DS3 (hours)</li> <li>114 52 Mean Time To Restore - Design - Resold Specials - DS3 (hours)</li> <li>115 52 Mean Time To Restore - Design - Resold Specials - VGPL (hours)</li> </ul>			Average Delay Days for Ameritech Caused Canceled Orders - Specials - DS1
State	852	51.1	Average Delay Days for Ameritech Caused Canceled Orders - Specials - DS3
State		51.1	Average Delay Days for Ameritech Caused Canceled Orders - Specials - VGPL
S55   51.1   Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN PRI		51.1	Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN BRI
857 51.1 Average Delay Days for Ameritech Caused Canceled Orders - UNE Loop & Port - ISDN  858 51.1 Average Delay Days for Ameritech Caused Canceled Orders - UNE Loop & Port - Other Combinations  112 52 Mean Time To Restore - Design - Resold Specials - DDS (hours)  113 52 Mean Time To Restore - Design - Resold Specials - DS1 (hours)  114 52 Mean Time To Restore - Design - Resold Specials - DS3 (hours)  115 52 Mean Time To Restore - Design - Resold Specials - VGPL (hours)		51.1	Average Delay Days for Ameritech Caused Canceled Orders - Specials - ISDN PRI
858 51.1 Average Delay Days for Ameritech Caused Canceled Orders - UNE Loop & Port - Other Combinations 112 52 Mean Time To Restore - Design - Resold Specials - DDS (hours) 113 52 Mean Time To Restore - Design - Resold Specials - DS1 (hours) 114 52 Mean Time To Restore - Design - Resold Specials - DS3 (hours) 115 52 Mean Time To Restore - Design - Resold Specials - VGPL (hours)			Average Delay Days for Ameritech Caused Canceled Orders - Specials - Other Svcs Available for Resale
112 52 Mean Time To Restore - Design - Resold Specials - DDS (hours)  113 52 Mean Time To Restore - Design - Resold Specials - DS1 (hours)  114 52 Mean Time To Restore - Design - Resold Specials - DS3 (hours)  115 52 Mean Time To Restore - Design - Resold Specials - VGPL (hours)			Average Delay Days for Ameritech Caused Canceled Orders - UNE Loop & Port - ISDN
113 52 Mean Time To Restore - Design - Resold Specials - DS1 (hours)  114 52 Mean Time To Restore - Design - Resold Specials - DS3 (hours)  115 52 Mean Time To Restore - Design - Resold Specials - VGPL (hours)			Mean Time To Restore - Decide - Record - Position - Pos
114 52 Mean Time To Restore - Design - Resold Specials - DS3 (hours) 115 52 Mean Time To Restore - Design - Resold Specials - VGPL (hours)		52	Mean Time To Restore - Design - Resold Specials - DUS (hours)
115 52 Mean Time To Restore - Design - Resold Specials - VGPL (hours)			Mean Time To Restore - Design - Resold Specials - DS3 (hours)
116 52 Mean Time To Restore - Design - Resold Specials - ISDN (hours)		52	Mean Time To Restore - Design - Resold Specials - VGPL (hours)
		52	Mean Time To Restore - Design - Resold Specials - ISDN (hours)
117 52 Mean Time To Restore - Design - Resold Specials - Other Services Available for Resale (hours)		52	Mean Time To Restore - Design - Resold Specials - Other Services Available for Resale (hours)
119 52 Mean Time To Restore - Design - UNE Loop and Port - ISDN (hours)	119	52	Mean Time To Restore - Design - UNE Loop and Port - ISDN (hours)

Tracking	PM#	
Number	PIVI #	Sub-Measure Title
120	52	Mean Time To Restore - Design - UNE Loop and Port - Other Combinations (hours)
819	52	Mean Time To Restore - Design - Resold Specials - ISDN BRI (hours)
820 121	52 53	Mean Time To Restore - Design - Resold Specials - ISDN PRI (hours)
121	53	% Repeat Reports - Design - Resold Specials - DDS
123	53	% Repeat Reports - Design - Resold Specials - DS1 % Repeat Reports - Design - Resold Specials - DS3
124	53	% Repeat Reports - Design - Resold Specials - VGPL
125	53	% Repeat Reports - Design - Resold Specials - VSFE
126	53	% Repeat Reports - Design - Resold Specials - Other Services Available for Resale
127	53	% Repeat Reports - Design - UNE Loop and Port - ISDN
128	53	% Repeat Reports - Design - UNE Loop and Port - Other Combinations
821	53	% Repeat Reports - Design - Resold Specials - ISDN BRI
822	53	% Repeat Reports - Design - Resold Specials - ISDN PRI
129	54	Failure Frequency - Design - Resold Specials - DDS
130	54	Failure Frequency - Design - Resold Specials - DS1
131	54	Failure Frequency - Design - Resold Specials - DS3
132	54	Failure Frequency - Design - Resold Specials - VGPL
133 134	54	Failure Frequency - Design - Resold Specials - ISDN
134	54 54	Failure Frequency - Design - Resold Specials - Other Services Available for Resale
136	54	Failure Frequency - Design - UNE Loop and Port - ISDN Failure Frequency - Design - UNE Loop and Port - Other Combinations
823	54 54	Failure Frequency - Design - Resold Specials - ISDN BRI
824	54	Failure Frequency - Design - Resold Specials - ISDN PRI
480	55	Average Installation Interval - UNE - 2 Wire Analog (1-10) (days)
547	55	Average Installation Interval - UNE - 2 Wire Analog (11-20) (days)
548	55	Average Installation Interval - UNE - 2 Wire Analog (20+) (days)
549	55	Average Installation Interval - UNE - Digital (1-10) (days)
550	55	Average Installation Interval - UNE - Digital (11-20) (days)
551	55	Average Installation Interval - UNE - Digital (20+) (days)
552	55	Average Installation Interval - UNE - DS1 loop (includes PRI) (days)
553	55	Average Installation Interval - UNE - Switch Ports - Analog Port (days)
554	55	Average Installation Interval - UNE - Switch Ports - BRI Port (1-50) (days)
555	55	Average Installation Interval - UNE - Switch Ports - BRI Port (50+) (days)
556	<u>55</u>	Average Installation Interval - UNE - Switch Ports - PRI Port (1-20) (days)
557 558	55 -55	Average Installation Interval - UNE - Switch Ports - PRI Port (20+) (days)
559	55	Average Installation Interval - UNE - DS1 Trunk Port (1-10) (days)  Average Installation Interval - UNE - DS1 Trunk Port (11-20) (days)
560	55	Average Installation Interval - UNE - DS1 Trunk Port (11-20) (days)  Average Installation Interval - UNE - DS1 Trunk Port (20+) (days)
561	55	Average Installation Interval - UNE - Dedicated Transport - DS0 (1-10) (days)
562	55	Average Installation Interval - UNE - Dedicated Transport - DS1 (1-10) (days)
563	55	Average Installation Interval - UNE - Dedicated Transport - DS3 (1-10) (days)
564	55	Average Installation Interval - UNE - Dedicated Transport - DS0 (11-20) (days)
565	55	Average Installation Interval - UNE - Dedicated Transport - DS1 (11-20) (days)
566	55	Average Installation Interval - UNE - Dedicated Transport - DS3 (11-20) (days)
567	55	Average Installation Interval - UNE - Dedicated Transport - DS0 (20+) (days)
568	55	Average Installation Interval - UNE - Dedicated Transport - DS1 (20+) (days)
569	55	Average Installation Interval - UNE - Dedicated Transport - DS3 (20+) (days)
999	55 55	Average Installation Interval - UNE - INP (1-10) (days)
1000 1001	55 55	Average Installation Interval - UNE - INP (11-20) (days)
137	55.1	Average Installation Interval - UNE - INP (20 +) (days)
138	55.1	Average Installation Interval - DSL - With Conditioning (days)
139		Average Installation Interval - DSL - Without Conditioning (days) Percent Installations Completed within 3 Days- UNE - 2 Wire Analog (1-10)
140	56	Percent Installations Completed within 7 Days- UNE - 2 Wire Analog (1-10)
141	56	Percent Installations Completed within 10 Days- UNE - 2 Wire Analog (11-20)
142	56	Percent Installations Completed within 3 Days- UNE - Digital (1-10)
143	56	Percent Installations Completed within 7 Days- UNE - Digital (11-20)
144	56	Percent Installations Completed within 10 Days- UNE - Digital (20+)
145	56	Percent Installations Completed within 3 Days- INP (1-10)
146	56	Percent Installations Completed within 7 Days- INP (11-20)

Tracking		
Tracking Number	PM#	Sub-Measure Title
147	56	Percent Installations Completed within 10 Days- INP (20 +)
148	56	Percent Installations Completed within 3 Days- INF (20+)  Percent Installations Completed within 3 Days- UNE - DS1 Loop (includes PRI)
149	56	Percent Installations Completed within 2 Days- UNE - Switch Ports - Analog Port
150	56	Percent Installations Completed within 3 Days- UNE - Switch Ports - BRI Port (1-50)
151	56	Percent Installations Completed within 5 Days- UNE - Switch Ports - BRI Port (50+)
152	56	Percent Installations Completed within 5 Days- UNE - Switch Ports - PRI Port (1-20)
153	56	Percent Installations Completed within 10 Days- UNE - Switch Ports - PRI Port (20+)
154	56	Percent Installations Completed within 3 Days- UNE - DS1 Trunk Ports (1-10)
155	56	Percent Installations Completed within 5 Days- UNE - DS1 Trunk Ports (11-20)
156	56	Percent Installations Completed within "ICB" Days- UNE - DS1 Trunk Ports (20+)
157	56	Percent Installations Completed within 3 Days- UNE - Dedicated Transport - DS0 (1-10)
158	56	Percent Installations Completed within 3 Days- UNE - Dedicated Transport - DS1 (1-10)
159 160	56	Percent Installations Completed within 3 Days- UNE - Dedicated Transport - DS3 (1-10)
161	56 56	Percent Installations Completed within 5 Days- UNE - Dedicated Transport - DS0 (11-20)
162	56	Percent Installations Completed within 5 Days- UNE - Dedicated Transport - DS1 (11-20) Percent Installations Completed within 5 Days- UNE - Dedicated Transport - DS3 (11-20)
163	56	Percent Installations Completed within "ICB" Days- UNE - Dedicated Transport - DS3 (11-20)  Percent Installations Completed within "ICB" Days- UNE - Dedicated Transport - DS0 (20+)
164	56	Percent Installations Completed within "ICB" Days- UNE - Dedicated Transport - DS1 (20+)
165	56	Percent Installations Completed within "ICB" Days- UNE - Dedicated Transport - DS3 (20+)
1002	56	Percent Installations Completed within 3 Days- INP (1-10)
1003	56	Percent Installations Completed within 7 Days- INP (11-20)
1004	56	Percent Installations Completed within 10 Days- INP (20 +)
166	57	Average Response Time for Loop Make-Up Information - ADSL (hours)
167	57	Average Response Time for Loop Make-Up Information - Other DSL (hours)
168	58	% AIT Caused Missed Due Dates - UNE - 8.0 dB Loop With Test Access
169	58	% AIT Caused Missed Due Dates - UNE - 8.0 dB Loop Without Test Access
170	58	% AIT Caused Missed Due Dates - UNE - 5.0 dB Loop With Test Access
171	58	% AIT Caused Missed Due Dates - UNE - 5.0 dB Loop Without Test Access
172 173	58	% AIT Caused Missed Due Dates - UNE - BRI Loop With Test Access
173	58 58	% AIT Caused Missed Due Dates - UNE - ISDN BRI Port
175	58	% AIT Caused Missed Due Dates - UNE - DS1 Loop With Test Access  % AIT Caused Missed Dates Due - UNE - DS1 Dedicated Transport
176	58	% AIT Caused Missed Dates Due - UNE - Distribution of Decicated Transport % AIT Caused Missed Due Dates - UNE - Subtending Channel (23B)
177	58	% AIT Caused Missed Due Dates - UNE - Subtending Channel (1D)
178	58	% AIT Caused Missed Due Dates - UNE - Analog Trunk Port
179	58	% AIT Caused Missed Due Dates - UNE - Subtending Digital Direct Combination Trunks
180	58	% AIT Caused Missed Due Dates - UNE - DS3 Dedicated Transport
181	58	% AIT Caused Missed Due Dates - UNE - Dark Fiber
182	58	% AIT Caused Missed Due Dates - UNE - DSL Loops
183	59	% Installation Trouble Rpts W/in 30 Days (I-30) of Installation - UNE - 8.0 dB Loop W/ Test Access
184	59	% Installation Trb Reports W/in 30 Days (I-30) of Installation - UNE - 8.0 dB Loop W/out Test Access
185	59	% Installation Trouble Rpts W/in 30 Days (I-30) of Installation - UNE - 5.0 dB Loop W/ Test Access
186	59	% Installation Trble Rpts W/in 30 Days (I-30) of Installation - UNE - 5.0 dB Loop W/out Test Access
187 188	59 59	% Installation Trouble Reports Win 30 Days (I-30) of Installation - UNE - BRI Loop With Test Access
189	59	% Trouble Reports Within 30 Days (I-30) of Installation - UNE - ISDN BRI Port % Installation Trble Reports Within 30 Days (I-30) of Installation - UNE - DS1 Loop With Test Access
190	59 59	% Installation Trb Rpts W/in 30 Days (I-30) of Installation - UNE - DS1 Dedicated Transport
191	59	% Trouble Reports Within 30 Days (I-30) of Installation - UNE - Subtending Channel (23B)
192	59	% Trouble Reports Within 30 Days (I-30) of Installation - UNE - Subtending Channel (1D)
193	59	% Trouble Reports Within 30 Days (I-30) of Installation - UNE - Analog Trunk Port
194	59	% Trb Rpts W/in 30 Days (I-30) of Installation - UNE - Subtending Digital Direct Combination Trunks
195	59	% Installation Trouble Reports Within 30 Days (I-30) of Installation - UNE - DS3 Dedicated Transport
196	59	% Installation Trouble Reports Within 30 Days (I-30) of Installation - UNE - Dark Fiber
197	59	% Installation Trouble Reports Within 30 Days (I-30) of Installation - UNE - DSL Loops
481	60	% AIT Missed Due Dates Due to Lack of Facilities - UNE - 8.0 dB Loop With Test Access
570	60	% AIT Missed Due Dates Due to Lack of Facilities - UNE - 8.0 dB Loop Without Test Access
571	60	% AIT Missed Due Dates Due to Lack of Facilities - UNE - 5.0 dB Loop With Test Access
572	60	% AIT Missed Due Dates Due to Lack of Facilities - UNE - 5.0 dB Loop Without Test Access
573	60 60	% AIT Missed Due Dates Due to Lack of Facilities - UNE - BRI Loop With Test Access
574	60	% AIT Missed Due Dates Due to Lack of Facilities - UNE - ISDN BRI Port

Tracking Number	PM#	Sub-Measure Title
575	60	% AIT Missed Due Dates Due to Lack of Facilities - UNE - DS1 Loop With Test Access
576	60	% AIT Missed Due Dates Due to Lack of Facilities - UNE - DS1 Dedicated Transport
577	60	% AIT Missed Due Dates Due to Lack of Facilities - UNE - Subtending Channel (23B)
578	60	% AIT Missed Due Dates Due to Lack of Facilities - UNE - Subtending Channel (1D)
579	60	% AIT Missed Due Dates Due to Lack of Facilities - UNE - Analog Trunk Port
580	60	% AIT Missed Due Dates Due to Lack of Facilities - UNE - Subtending Digital Direct Combo Trnks
581	60	% ATT Missed Due Dates Due to Lack of Facilities - UNE - DS3 Dedicated Transport
582	60	% AIT Missed Due Dates Due to Lack of Facilities - UNE - Dark Fiber
583	60	% AIT Missed Due Dates Due to Lack of Facilities - UNE - DSL Loops
588 589	60 60	% AIT Missed DDs (>30 Days) Due to Lack of Facilities - UNE - 8.0 dB Loop With Test Access
590	60	% AIT Missed DDs (>90 Days) Due to Lack of Facilities - UNE - 8.0 dB Loop With Test Access
591	60	% AIT Missed DDs (>30 Days) Due to Lack of Facilities - UNE - 8.0 dB Loop Without Test Access
592	60	% AIT Missed DDs (>90 Days) Due to Lack of Facilities - UNE - 8.0 dB Loop Without Test Access % AIT Missed DDs (>30 Days) Due to Lack of Facilities - UNE - 5.0 dB Loop With Test Access
593	60	% AIT Missed DDs (>90 Days) Due to Lack of Facilities - UNE - 5.0 dB Loop With Test Access
594	60	% AIT Missed DDs (>30 Days) Due to Lack of Facilities - UNE - 5.0 dB Loop With Test Access
595	60	% AIT Missed DDs (>90 Days) Due to Lack of Facilities - UNE - 5.0 dB Loop Without Test Access
596	60	% AIT Missed DDs (>30 Days) Due to Lack of Facilities - UNE - BRI Loop With Test Access
597	60	% ATT Missed DDs (>90 Days) Due to Lack of Facilities - UNE - BRI Loop With Test Access
598	60	% AIT Missed DDs (>30 Days) Due to Lack of Facilities - UNE - ISDN BRI Port
599	60	% AIT Missed DDs (>90 Days) Due to Lack of Facilities - UNE - ISDN BRI Port
600	60	% AIT Missed DDs (>30 Days) Due to Lack of Facilities - UNE - DS1 Loop With Test Access
601	60	% AIT Missed DDs (>90 Days) Due to Lack of Facilities - UNE - DS1 Loop With Test Access
602 603	60 60	% AIT Missed DDs (>30 Days) Due to Lack of Facilities - UNE - DS1 Dedicated Transport
604	60	% AIT Missed DDs (>90 Days) Due to Lack of Facilities - UNE - DS1 Dedicated Transport
605	60	% AIT Missed DDs (>30 Days) Due to Lack of Facilities - UNE - Subtending Channel (23B)
606	60	% AIT Missed DDs (>90 Days) Due to Lack of Facilities - UNE - Subtending Channel (23B)
607	60	% AIT Missed DDs (>30 Days) Due to Lack of Facilities - UNE - Subtending Channel (1D) % AIT Missed DDs (>90 Days) Due to Lack of Facilities - UNE - Subtending Channel (1D)
608	60	% AIT Missed DDs (>30 Days) Due to Lack of Facilities - UNE - Analog Trunk Port
609	60	% AIT Missed DDs (>90 Days) Due to Lack of Facilities - UNE - Analog Trunk Port
610	60	% AIT Missed DDs (>30 Days) Due to Lack of Facilities - UNE - Subtending Digital Direct Combo Trnks
611	60	% ATT Missed DDs (>90 Days) Due to Lack of Facilities - UNE - Subtending Digital Direct Combo Trnks
612	60	% ATT Missed DDs (>30 Days) Due to Lack of Facilities - UNE - DS3 Dedicated Transport
613	60	% AIT Missed DDs (>90 Days) Due to Lack of Facilities - UNE - DS3 Dedicated Transport
614 615	60 60	% AIT Missed DDs (>30 Days) Due to Lack of Facilities - UNE - Dark Fiber
616	60	% AIT Missed DDs (>90 Days) Due to Lack of Facilities - UNE - Dark Fiber
617	60	% AIT Missed DDs (>30 Days) Due to Lack of Facilities - UNE - DSL Loops % AIT Missed DDs (>90 Days) Due to Lack of Facilities - UNE - DSL Loops
482	61	Average Delay Days for Missed DDs Due to Lack of Facilities - UNE - 8.0 dB Loop With Test Access
483	61	Average Delay Days for Missed DDs Due to Lack of Facilities - UNE - 8.0 dB Loop without Test Access
484	61	Average Delay Days for Missed DDs Due to Lack of Facilities - UNE - 5.0 dB Loop With Test Access
485	61	Average Delay Days for Missed DDs Due to Lack of Facilities - UNE - 5.0 dB Loop w/o Test Access
486	61	Average Delay Days for Missed Due Dates Due to Lack of Facilities - UNE - BRI Loop With Test Access
487	<u>61</u>	Average Delay Days for Missed Due Dates Due to Lack of Facilities - UNE - ISDN BRI Port
488	61	Average Delay Days for Missed Due Dates Due to Lack of Facilities - UNE - DS1 Loop With Test Access
489 490	61	Average Delay Days for Missed Due Dates Due to Lack of Facilities - UNE - DS1 Dedicated Transport
490	61 61	Average Delay Days for Missed Due Dates Due to Lack of Facilities - UNE - Subtending Channel (23B)
492	61	Average Delay Days for Missed Due Dates Due to Lack of Facilities - UNE - Subtending Channel (1D)
493	61	Average Delay Days for Missed Due Dates Due to Lack of Facilities - UNE - Analog Trunk Port  Avg Delay Days for Missed DDs Due to Lack of Facilities - UNE - Subtending Digital Direct Combo Trnk
494	61	Average Delay Days for Missed Due Dates Due to Lack of Facilities - UNE - Subtending Digital Direct Combo Trnk  Average Delay Days for Missed Due Dates Due to Lack of Facilities - UNE - DS3 Dedicated Transport
495	61	Average Delay Days for Missed Due Dates Due to Lack of Facilities - UNE - Dark Fiber
496	61	Average Delay Days for Missed Due Dates Due to Lack of Facilities - UNE - DSL Loops
198	62	Average Delay Days for AIT Caused Missed Due Dates - UNE - 8.0 dB Loop With Test Access
199	62	Average Delay Days for AIT Caused Missed Due Dates - UNE - 8.0 dB Loop without Test Access
200	62	Average Delay Days for AIT Caused Missed Due Dates - UNE - 5.0 dB Loop With Test Access
201	62	Average Delay Days for AIT Caused Missed Due Dates - UNE - 5.0 dB Loop Without Test Access
202 203	62	Average Delay Days for AIT Caused Missed Due Dates - UNE - BRI Loop With Test Access
203	62	Average Delay Days for AIT Caused Missed Due Dates - UNE - ISDN BRI Port

Tracking	PM#	Sub Massure Title
Number		Sub-Measure Title
204	62	Average Delay Days for AIT Caused Missed Due Dates - UNE - DS1 Loop With Test Access
205	62 62	Average Delay Days for AIT Caused Missed Due Dates - UNE - DS1 Dedicated Transport
206 207	62	Average Delay Days for AIT Caused Missed Due Dates - UNE - Subtending Channel (23B)
208	62	Average Delay Days for AIT Caused Missed Due Dates - UNE - Subtending Channel (1D)  Average Delay Days for AIT Caused Missed Due Dates - UNE - Analog Trunk Port
209	62	Average Delay Days for AIT Caused Missed Due Dates - UNE - Analog Trunk Port  Average Delay Days for AIT Caused Missed Due Dates - UNE - Subtending Digital Direct Combo Trunks
210	62	Average Delay Days for AIT Caused Missed Due Dates - UNE - DS3 Dedicated Transport
211	62	Average Delay Days for AIT Caused Missed Due Dates - UNE - Dark Fiber
212	62	Average Delay Days for AIT Caused Missed Due Dates - UNE - DSL Loops
497	63	% AIT Caused Missed Due Dates > 30 Days - UNE - 8.0 dB Loop With Test Access
498	63	% AIT Caused Missed Due Dates > 30 Days - UNE - 8.0 dB Loop Without Test Access
499	63	% AIT Caused Missed Due Dates > 30 Days - UNE - 5.0 dB Loop With Test Access
500	63	% AIT Caused Missed Due Dates > 30 Days - UNE - 5.0 dB Loop Without Test Access
501	63	% AIT Caused Missed Due Dates > 30 Days - UNE - BRI Loop With Test Access
502	63	% AIT Caused Missed Due Dates > 30 Days - UNE - ISDN BRI Port
503	63	% AIT Caused Missed Due Dates > 30 Days - UNE - DS1 Loop With Test Access
504	63	% AIT Caused Missed Due Dates > 30 Days - UNE - DS1 Dedicated Transport
505 506	63 63	% AIT Caused Missed Due Dates > 30 Days - UNE - Subtending Channel (23B)
507	63	% AIT Caused Missed Due Dates > 30 Days - UNE - Subtending Channel (1D) % AIT Caused Missed Due Dates > 30 Days - UNE - Analog Trunk Port
508	63	% AIT Caused Missed Due Dates > 30 Days - UNE - Arialog Trunk Port  % AIT Caused Missed Due Dates > 30 Days - UNE - Subtending Digital Direct Combo Trunks
509	63	% AIT Caused Missed Due Dates > 30 Days - UNE - DS3 Dedicated Transport
510	63	% AIT Caused Missed Due Dates > 30 Days - UNE - Dark Fiber
511	63	% AIT Caused Missed Due Dates > 30 Days - UNE - DSL Loops
690	64	Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - 8.0 dB Loop With Test Access 1-30 Days
691	64	Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - 8.0 dB Loop With Test Access 31-90 Days
692	64	Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - 8.0 dB Loop With Test Access > 90 Days
693	64	Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - 8.0 dB Loop W/out Test Access 1-30 Days
694	64	Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - 8.0 dB Loop W/out Test Access 31-90 Days
695	64	Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - 8.0 dB Loop W/out Test Access > 90 Days
696	64	Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - 5.0 dB Loop With Test Access 1-30 Days
697	64	Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - 5.0 dB Loop With Test Access 31-90 Days
698 699	64 64	Cot of Ords Chold After DD Which Were Caused by AIT - UNE - 5.0 dB Loop With Test Access > 90 Days
700	64	Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - 5.0 dB Loop W/out Test Access 1-30 Days Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - 5.0 dB Loop W/out Test Access 31-90 Days
701	64	Cnt of Ords Child After DD Which Were Caused by AlT - UNE - 5.0 dB Loop W/out Test Access 31-90 Days
702	64	Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - BRI Loop With Test Access 1-30 Days
703	64	Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - BRI Loop With Test Access 31-90 Days
704	64	Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - BRI Loop With Test Access > 90 Days
705	64	Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - ISDN BRI Port 1-30 Days
706	64	Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - ISDN BRI Port 31-90 Days
707	64	Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - ISDN BRI Port > 90 Days
708	64	Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - DS1 Loop With Test Access 1-30 Days
709	64	Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - DS1 Loop With Test Access 31-90 Days
710 711	64 64	Cnt of Ords Chold After DD Which Were Caused by AIT - UNE - DS1 Loop With Test Access > 90 Days
712	64	Cnt of Ords Chold After DD Which Were Caused by AIT - UNE - DS1 Dedicated Transport 1-30 Days
713	64	Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - DS1 Dedicated Transport 31-90 Days Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - DS1 Dedicated Transport > 90 Days
714	64	Cnt of Ords Child After DD Which Were Caused by AlT - UNE - Subtending Channel (23B) 1-30 Days
715	64	Cnt of Ords Child After DD Which Were Caused by AIT - UNE - Subtending Channel (23B) 31-90 Days
716	64	Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - Subtending Channel (23B) > 90 Days
717	64	Cnt of Ords Cndd After DD Which Were Caused by AIT - UNE - Subtending Channel (1D) 1-30 Days
718	64	Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - Subtending Channel (1D) 31-90 Days
719	64	Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - Subtending Channel (1D) > 90 Days
720	64	Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - Analog Trunk Port 1-30 Days
721	64	Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - Analog Trunk Port 31-90 Days
722	64	Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - Analog Trunk Port > 90 Days
723	64	Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - Sbtndng Dgtl Direct Cmb Trnks 1-30 Days
724 725	64 64	Cnt of Ords Chold After DD Which Were Caused by AIT - UNE - Sbtndng Dgtl Direct Cmb Trnks 31-90 Dys
120	Q4	Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - Sbtndng Dgtl Direct Cmb Trnks >90 Days

Tracking		
Number	PM#	Sub-Measure Title
726	64	Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - DS3 Dedicated Transport 1-30 Days
727	64	Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - DS3 Dedicated Transport 31-90 Days
728	64	Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - DS3 Dedicated Transport > 90 Days
729	64	Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - Dark Fiber 1-30 Days
730	64	Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - Dark Fiber 31-90 Days
731	64	Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - Dark Fiber > 90 Days
732	64	Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - DSL Loops 1-30 Days
733	64	Cnt of Ords Cndd After DD Which Were Caused by AIT - UNE - DSL Loops 31-90 Days
734 859	64	Cnt of Ords Cncld After DD Which Were Caused by AIT - UNE - DSL Loops > 90 Days
860	64.1 64.1	Average Delay Days for Ameritech Caused Canceled Orders - UNE - 8.0 dB Loop (w/ test access)
861	64.1	Average Delay Days for Ameritech Caused Canceled Orders - UNE - 8.0 dB Loop (w/out test access)  Average Delay Days for Ameritech Caused Canceled Orders - UNE - 5.0 dB Loop (w/test access)
862	64.1	Average Delay Days for Ameritech Caused Canceled Orders - UNE - 5.0 dB Loop (w/o test access)
863	64.1	Average Delay Days for Ameritech Caused Canceled Orders - UNE - BRI Loop w/ test access
864	64.1	Average Delay Days for Ameritech Caused Canceled Orders - UNE - ISDN BRI Port
865	64.1	Average Delay Days for Ameritech Caused Canceled Orders - UNE - DS1 Loop w/ test access
866	64.1	Average Delay Days for Ameritech Caused Canceled Orders - UNE - DS1 Dedicated Transport
867	64.1	Average Delay Days for Ameritech Caused Canceled Orders - UNE - Subtending Channel (23B)
868	64.1	Average Delay Days for Ameritech Caused Canceled Orders - UNE - Subtending Channel (1D)
869	64.1	Average Delay Days for Ameritech Caused Canceled Orders - UNE - Analog Trunk Port
870	64.1	Average Delay Days for Ameritech Caused Canceled Orders - UNE - Subtending Dgtl Direct Combo Trunks
871	64.1	Average Delay Days for Ameritech Caused Canceled Orders - UNE - DS3 Dedicated Transport
872	64.1	Average Delay Days for Ameritech Caused Canceled Orders - UNE - Dark Fiber
873	64.1	Average Delay Days for Ameritech Caused Canceled Orders - UNE - DSL Loops
213 214	65 65	Trouble Report Rate - UNE - 8.0 dB Loop With Test Access
215	65	Trouble Report Rate - UNE - 8.0 dB Loop Without Test Access Trouble Report Rate - UNE - 5.0 dB Loop With Test Access
216	65	Trouble Report Rate - UNE - 5.0 dB Loop With Test Access
217	65	Trouble Report Rate - UNE - BRI Loop With Test Access
218	65	Trouble Report Rate - UNE - ISDN BRI Port
219	65	Trouble Report Rate - UNE - DS1 Loop With Test Access
220	65	Trouble Report Rate - UNE - DS1 Dedicated Transport
221	65	Trouble Report Rate - UNE - Subtending Channel (23B)
222	65	Trouble Report Rate - UNE - Subtending Channel (1D)
223	65	Trouble Report Rate - UNE - Analog Trunk Port
224	65	Trouble Report Rate - UNE - Subtending Digital Direct Combination Trunks
225	65	Trouble Report Rate - UNE - DS3 Dedicated Transport
226	65	Trouble Report Rate - UNE - Dark Fiber
227	65 65	Trouble Report Rate - UNE - DSL Loops
1019 228	65 66	Trouble Report Rate - UNE - Interconnection Trunks  % Missed Repair Commitments - UNE - 2 Wire Analog 8db Loop
301	67	Mean Time to Restore - UNE - 8.0 dB Loop with Test Access (hours)-Dispatch
302	67	Mean Time to Restore - UNE - 8.0 dB Loop with Test Access (hours)-Dispatch
303	67	Mean Time to Restore - UNE - 8.0 dB Loop without Test Access (hours)-Dispatch
304	67	Mean Time to Restore - UNE - 8.0 dB Loop without Test Access (hours)-No Dispatch
305	67	Mean Time to Restore - UNE - 5.0 dB Loop with Test Access (hours)-Dispatch
306	67	Mean Time to Restore - UNE - 5.0 dB Loop with Test Access (hours)-No Dispatch
307	67	Mean Time to Restore - UNE - 5.0 dB Loop without Test Access (hours)-Dispatch
308	67	Mean Time to Restore - UNE - 5.0 dB Loop without Test Access (hours)-No Dispatch
309	67	Mean Time to Restore - UNE - BRI Loop with Test Access (hours)-Dispatch
310	67	Mean Time to Restore - UNE - BRI Loop with Test Access (hours)-No Dispatch
311	67	Mean Time to Restore - UNE - ISDN BRI Port (hours)-Dispatch
312	67	Mean Time to Restore - UNE - ISDN BRI Port (hours)-No Dispatch
313	67	Mean Time to Restore - UNE - DS1 Loop with Test Access (hours)-Dispatch
314	67 67	Mean Time to Restore - UNE - DS1 Loop with Test Access (hours)-No Dispatch
315	67 67	Mean Time to Restore - UNE - DS1 Dedicated Transport (hours)-Dispatch
316 317	67 67	Mean Time to Restore - UNE - DS1 Dedicated Transport (hours)-No Dispatch
318	67	Mean Time to Restore - UNE - Subtending Channel (23B) (hours)-Dispatch  Mean Time to Restore - UNE - Subtending Channel (23B) (hours)-No Dispatch
319	67	Mean Time to Restore - UNE - Subtending Channel (23B) (hours)-No Dispatch  Mean Time to Restore - UNE - Subtending Channel (1D) (hours)-Dispatch
219	01	missar mine to restore - one - subtending chariner (TD) (nours)-dispatch

Tracking	500.4	
Number	PM#	Sub-Measure Title
320	67	Mean Time to Restore - UNE - Subtending Channel (1D) (hours)-No Dispatch
321	67	Mean Time to Restore - UNE - Analog Trunk Port (hours)-Dispatch
322	67	Mean Time to Restore - UNE - Analog Trunk Port (hours)-No Dispatch
323	67	Mean Time to Restore - UNE - Subtending Digital Direct Combination Trunks (hours)-Dispatch
324	67	Mean Time to Restore - UNE - Subtending Digital Direct Combination Trunks (hours)-No Dispatch
325	67	Mean Time to Restore - UNE - DS3 Dedicated Transport (hours)-Dispatch
326	67	Mean Time to Restore - UNE - DS3 Dedicated Transport (hours)-No Dispatch
327	67	Mean Time to Restore - UNE - Dark Fiber (hours)-Dispatch
328	67	Mean Time to Restore - UNE - Dark Fiber (hours)-No Dispatch
329	67	Mean Time to Restore - UNE - DSL Loops (hours)-Dispatch
330	67	Mean Time to Restore - UNE - DSL Loops (hours)-No Dispatch
375	68	Percent Out Of Service (OOS) < 24 Hours - 2 Wire Analog 8dB Loop
259	69	% Repeat Reports - UNE - 8.0 dB Loop With Test Access
260	69 69	% Repeat Reports - UNE - 8.0 dB Loop Without Test Access
261 262	69	% Repeat Reports - UNE - 5.0 dB Loop With Test Access
263	69	% Repeat Reports - UNE - 5.0 dB Loop Without Test Access % Repeat Reports - UNE - BRI Loop With Test Access
264	69	% Repeat Reports - UNE - ISDN BR! Port
265	69	% Repeat Reports - UNE - ISDN BRI PORT  % Repeat Reports - UNE - DS1 Loop With Test Access
266	69	% Repeat Reports - UNE - DS1 Dedicated Transport
267	69	% Repeat Reports - UNE - Subtending Channel (23B)
268	69	% Repeat Reportss - UNE - Subtending Channel (1D)
269	69	% Repeat Reports - UNE - Analog Trunk Port
270	69	% Repeat Reports - UNE - Subtending Digital Direct Combination Trunks
271	69	% Repeat Reports - UNE - DS3 Dedicated Transport
272	69	% Repeat Reportss - UNE - Dark Fiber
273	69	% Repeat Reports - UNE - DSL Loops
1020	69	% Repeat Reportss - UNE - Interconnection Trunks
274	70	% Trunk Blockage - AIT End Office to CLEC End Office
275	70	% Trunk Blockage - AIT Tandem to CLEC End Office
276	71	Common Transport Trunk Blockage - Where CLECs Share ILEC Trunks
277	71	Common Transport Trunk Blockage - Where CLECs Do Not Share ILEC Trunks
512	72	Distribution of Common Transport Trunk Groups >=2%, & <= 2.99%
618	72	Distribution of Common Transport Trunk Groups >= 3%, & <= 3.99%
619	72	Distribution of Common Transport Trunk Groups >= 4%, & <= 5.99%
620	72	Distribution of Common Transport Trunk Groups >= 6%, & <= 9.99%
621	72	Distribution of Common Transport Trunk Groups >= 10%
376	73	Percentage Missed Due Dates - Interconnection Trunks
735	74	Average Delay Days for Missed Due Dates - Interconnection Trunks
736	75	Percentage of Ameritech Caused Missed Due Dates > 30 Days - Interconnection Trunks
737	76	Average Trunk Restoration Interval - Interconnection Trunks (days)
278	77	Average Trunk Restoration Interval for Service Affecting Trunk Groups - Tandem (hours)
279	77	Average Trunk Restoration Interval for Service Affecting Trunk Groups - Non-Tandem (hours)
625 626	78 78	Average Interconnection Trunk Installation Interval - Interconnection Trunks (days)
627	78 78	Average Interconnection Trunk Installation Interval - SS7 Links (days)  Average Interconnection Trunk Installation Interval - OS/DA (days)
628	78	Average Interconnection Trunk Installation Interval - 05/DA (days)  Average Interconnection Trunk Installation Interval - 911 Trunks (days)
738	79	Directory Assistance Grade of Service - < 1.5 Secs
739	79	Directory Assistance Grade of Service - < 1.5 Secs
740	79	Directory Assistance Grade of Service - > 7.5 Secs
741	79	Directory Assistance Grade of Service - > 10 Secs
742	79	Directory Assistance Grade of Service - > 15 Secs
743	79	Directory Assistance Grade of Service -> 20 Secs
744	79	Directory Assistance Grade of Service - > 25 Secs
377	80	Directory Assistance Average Speed of Answer (seconds)
745	81	Operator Services Grade of Service - < 1.5 Seconds
746	81	Operator Services Grade of Service - < 2.5 Seconds
747	81	Operator Services Grade of Service - > 7.5 Seconds
748	81	Operator Services Grade of Service - > 10 Seconds
749	81	Operator Services Grade of Service - > 15 Seconds
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Tracking		
Number	PM#	Sub-Measure Title
750	81	Operator Services Grade of Service - > 20 Seconds
751	81	Operator Services Grade of Service - > 25 Seconds
378	82	Operator Services Speed of Answer (seconds)
752	83	Percent Calls Abandoned - OS
753 754	83 84	Percent Calls Abandoned - DA
755	84	Percent Calls Deflected - OS  Percent Calls Deflected - DA
513	85	Average Work Time - Operator Services (seconds)
585	85	Average Work Time - Directory Assistance (seconds)
756	86	Non-Call Busy Work Volumes (seconds)
514	91	% of LNP Only Due Dates Within Industry Guidelines - Complete - NXX (1-30 TNs and > 30 TNs)
516	91	% of LNP Only Due Dates Within Industry Guidelines - Partials - NXX (1-30 TNs and > 30 TNs)
757	92	% of Time the Old Service Provider Releases the Sub Prior to the Exp of the 2nd 9 Hour (T2) Timer
584	93	% of Customer Accounts Restructured by the LNP Due Date
280	94	% FOCs Returned within 24 Hours - Manually Requested - LNP Only (1 - 19 Lines)
281	94	% FOCs Returned within 24 Hours - Manually Requested - LNP W/Loop (1-19 Loops)
282 283	94 94	% FOCs Returned within 48 Hours - Manually Requested - LNP Only (20+ Lines) % FOCs Returned within 48 Hours - Manually Requested - LNP W/Loop (20+ Loops)
284	94	% FOCs Returned within 46 Hours - Manually Requested - LNP W/Loop (20+ Loops)  % FOCs Returned within 24 Hours - Manually Requested - LNP Complex Bus (1 - 19 Lines)
285	94	% FOCs Returned within 48 Hours - Manually Requested - LNP Complex Bus (1 - 19 Lines)
286	94	% FOCs Returned within 24 Hours - Manually Requested - LNP Complex Bus (50+ Lines)
287	94	% FOCs Returned within 5 Hours - Electronically Requested - Res & Bus LNP Only (1 - 19 Lines)
288	94	% FOCs Returned within 5 Hours - Electronically Requested - Res & Bus LNP W/Loop (1 - 19 Loops)
289	94	% FOCs Returned within 48 Hours - Electronically Requested - LNP Only (20+ Lines)
290	94	% FOCs Returned within 48 Hours - Electronically Requested - LNP W/Loop (20+ Loops)
291	94	% FOCs Returned within 24 Hours - Electronically Requested - LNP Complex Bus (1 - 19 Lines)
292 293	94	% FOCs Returned within 48 Hours - Electronically Requested - LNP Complex Bus (20 - 50 Lines)
1089	94 94.1	% FOCs Returned within 24 Hours - Electronically Requested - LNP Complex Bus (50+ Lines)
1090	94.1	Average Time to Return FOC - Electronically Requested - Res & Bus LNP Only (1 - 19 Lines)  Average Time to Return FOC - Manually Requested - LNP Only (1 - 19 Lines)
1091	94.1	Average Time to Return FOC - Electronically Requested - LNP Only (20+ Lines)
1092	94.1	Average Time to Return FOC - Manually Requested - LNP Only (20+ Lines)
1093	94.1	Average Time to Return FOC - Electronically Requested - LNP Complex Bus (1 - 19 Lines)
1094	94.1	Average Time to Return FOC - Manually Requested - LNP Complex Bus (1 - 19 Lines)
1095	94.1	Average Time to Return FOC - Electronically Requested - LNP Complex Bus (20 - 50 Lines)
1096	94.1	Average Time to Return FOC - Manually Requested - LNP Complex Bus (20 - 50 Lines)
1097 1098	94.1 94.1	Average Time to Return FOC - Electronically Requested - LNP Complex Bus (50+ Lines)
1099	94.1	Average Time to Return FOC - Manually Requested - LNP Complex Bus (50+ Lines)  Average Time to Return FOC - Electronically Requested - Res & Bus LNP W/Loop (1 - 19 Loops)
1100	94.1	Average Time to Return FOC - Manually Requested - LNP W/Loop (1- 19 Loops)
1101	94.1	Average Time to Return FOC - Electronically Requested - LNP W/Loop (20+ Loops)
1102	94.1	Average Time to Return FOC - Manually Requested - LNP W/Loop (20+ Loops)
379	95	Avg Response Time For Non-Mech Rejects Returned With Complete and Accurate Codes - LNP Only (hours)
380	95	Avg Response Tm For Non-Mech Rejects Returned With Complete and Accurate Codes - LNP With Loop (hrs)
758	96	% Pre-Mature Disconnects - Coordinated Cutovers - LNP Only
759 760	96 97	% Pre-Mature Disconnects - Coordinated Cutovers - LNP w/ Loop
760 761	97	% of Time Ameritech Applies the 10-digit Trigger Prior to the LNP Order Due Date - LNP Only % of Time Ameritech Applies the 10-digit Trigger Prior to the LNP Order Due Date - LNP w/ Loop
762	98	% of LNP Trouble Reports w/i 30 Days of Installation
517	99	Average Delay Days for AIT Missed Due Dates - LNP only
763	100	Average Time of Out of Service for LNP Conversions (minutes)
764	101	% Out of Service < 60 Minutes
765	102	Average Time to Clear Errors (hours)
766	103	% Accuracy for 911 Database Updates
520	104	Average Time Required to Update 911 Database (Facility Based Providers) (minutes)
382	105	Percentage of Requests Processed Within 35 Days
521 296	106 107	Average Days Required to Process a Request
296	107	% Missed Collocation Due Dates - Physical % Missed Collocation Due Dates - Virtual
298	107	% Missed Collocation Due Dates - Virtual % Missed Collocation Due Dates - Additions
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Tracking		
Number	PM#	Sub-Measure Title
299	107	% Missed Collocation Due Dates - Cageless
522	108	Average Delay Days for AIT Missed Due Dates - Physical
523	108	Average Delay Days for AIT Missed Due Dates - Virtual
524	108	Average Delay Days for AIT Missed Due Dates - Additions
586	108	Average Delay Days for AIT Missed Due Dates - Cageless
525	109	% of Requests Processed Within the Established Timelines - Physical
526	109	% of Requests Processed Within the Established Timelines - Virtual
527 587	109 109	% of Requests Processed Within the Established Timelines - Additions % of Requests Processed Within the Established Timelines - Cageless
767	110	% of Updates Completed into the DA Database within 72 Hours for Facility Based CLECs
777	110	% of Updates Completed into the DA Database within 72 Hours for Facility Based CLECs - Elec Orders
778	110	% of Updates Completed into the DA Database within 72 Hours for Facility Based CLECs - Man Orders
768	111	Average Update Interval for DA Database for Facility Based CLECs (hours)
779	111	Average Update Interval for DA Database for Facility Based CLECs (hours) - Electronic Orders
780	111	Average Update Interval for DA Database for Facility Based CLECs (hours) - Manual Orders
629	112	% Directory Assistance Database Accuracy for Manual Updates
769	113	% of Electronic Updates that Flow Through the Update Process w/out Manual Intervention
294	114	Percentage Premature Disconnects (Coordinated Cutovers) - LNP
295	114	Percentage Premature Disconnects (Coordinated Cutovers) - LNP W/Loop
831	114.1	CHC LNP w/ Loop Provisioning Interval - CHC - LNP with Loop < 10 lines (Minutes)
832	114.1	CHC LNP w/ Loop Provisioning Interval - CHC - LNP with Loop 10 - 24 Lines (Minutes)
529	115	Percentage of AIT Caused Delayed Coordinated Cutovers - LNP (>30 Minutes)
530	115	Percentage of AIT Caused Delayed Coordinated Cutovers - LNP (>60 Minutes)
531 532	115 115	Percentage of AIT Caused Delayed Coordinated Cutovers - LNP (>120 Minutes)
533	115	Percentage of AIT Caused Delayed Coordinated Cutovers - LNP W/Loop (>30 Minutes)
534	115	Percentage of AIT Caused Delayed Coordinated Cutovers - LNP W/Loop (>60 Minutes)  Percentage of AIT Caused Delayed Coordinated Cutovers - LNP W/Loop (>120 Minutes)
920	115	Percentage of AIT Caused Delayed Coordinated Cutovers - LNP
921	115	Percentage of AIT Caused Delayed Coordinated Cutovers - LNP W/Loop
874	115.1	Percent Provisioning Trouble Reports - CHC
875	115.2	Mean Time to Restore - Provisioning Trouble Report (PTR) - CHC
535	117	% NXXs Loaded and Tested Prior to the Effective Date
536	118	Average Delay Days for NXX Loading & Testing
630	119	Mean Time to Repair (days)
537	120	% of Requests Processed Within 30 Business Days
538	121	% of Quotes Provided for Authorized BFRs Within 45 Business Days
1023	MI 1	% of Orders Given Jeopardy Notices - POTS - Res - FW
1024	MI 1	% of Orders Given Jeopardy Notices - POTS - Res - No FW
1025	MI 1	% of Orders Given Jeopardy Notices - POTS - Bus - FW
1026 1027	MI 1	% of Orders Given Jeopardy Notices - POTS - Bus - No FW % of Orders Given Jeopardy Notices - Resale Specials - FW
1027	MI 1	% of Orders Given Jeopardy Notices - Resale Specials - FW % of Orders Given Jeopardy Notices - Resale Specials - No FW
1028	MI 1	% of Orders Given Jeopardy Notices - Resale Specials - No PW  % of Orders Given Jeopardy Notices - Unbundled Loops with LNP
1030	MI 1	% of Orders Given Jeopardy Notices - Unbundled Loops with ENP
1031	MI 1	% of Orders Given Jeopardy Notices - Unbundled Local Switching
1032	MI 1	% of Orders Given Jeopardy Notices - UNE Combos
887	MI 10	Percent Time-out Transactions - Address Verification
888	MI 10	Percent Time-out Transactions - Request for Telephone Number
889	MI 10	Percent Time-out Transactions - Request for Customer Service Record
890	MI 10	Percent Time-out Transactions - Service Availability
891	MI 10	Percent Time-out Transactions - Dispatch Required / Service Appointment Scheduling (Due Date)
892	MI 10	Percent Time-out Transactions - PIC
893	MI 10	Percent Time-out Transactions - FAV / SAV
894	MI 10	Percent Time-out Transactions - DSL Loop Qualification
895	MI 10	Percent Time-out Transactions - NC / NCI
896	MI 10	Percent Time-out Transactions - CFA Availability
1048	MI 11	Average Interface Outage Notification (hours)
897 898	MI 12 MI 12	Average Time to Clear Service Order Errors - Resale Average Time to Clear Service Order Errors - UNE P
1049	MI 13	Percent Loss Notifications within 1 Hour of Service Order Completion - Resale
1043	MIL IS	E cross reconcations within a right of Service Order Completion - Resale

Tracking Number	PM #	Sub-Measure Title
1050	MI 13	Percent Loss Notifications within 1 Hour of Service Order Completion - UNE Loops
1051	MI 13	Percent Loss Notifications within 1 Hour of Service Order Completion - LNP
1052	MI 13	Percent Loss Notifications within 1 Hour of Service Order Completion - UNE P
1053	MI 14	% Cmpltion Notfctns Rtrnd w/in "X" Hrs of Cmpltion of Mntnce Trble Tckt - Resale Manual
1054	MI 14	% Cmpltion Notfctns Rtrnd w/in "X" Hrs of Cmpltion of Mntnce Trble Tckt - Resale Electronic
1055	MI 14	% Cmpltion Notfctns Rtrnd w/in "X" Hrs of Cmpltion of Mntnce Trble Tckt - UNE Loops Manual
1056	MI 14	% Cmpltion Notfctns Rtrnd w/in "X" Hrs of Cmpltion of Mntnce Trble Tckt - UNE Loops Electronic
1057	MI 14	% Cmpltion Notfctns Rtrnd w/in "X" Hrs of Cmpltion of Mntnce Trble Tckt - UNE P Manual
1058	MI 14	% Cmpltion Notfctns Rtrnd w/in "X" Hrs of Cmpltion of Mntnce Trble Tckt - UNE P Electronic
1059	MI 15	Change Management - Changes to Existing Interfaces (days) - Gateway
1060	MI 15	Change Management - Changes to Existing Interfaces (days) - GUI
1061	MI 15	Change Management - Introductions of New Interfaces (days) - Gateway
1062	MI 15	Change Management - Introductions of New Interfaces (days) - GUI
1063	MI 15	Change Management - Retirements of Existing Interfaces (days) - Wholesale Interfaces - Gateway
1064	MI 15	Change Management - Retirements of Existing Interfaces (days) - Wholesale Interfaces - GUI
899	MI 16	Percentage Rejected Query Notices - Address Verification
900	MI 16	Percentage Rejected Query Notices - Request for Telephone Number
901	MI 16	Percentage Rejected Query Notices - Request for Customer Service Record
902	MI 16	Percentage Rejected Query Notices - Service Availability
903	MI 16	Percentage Rejected Query Notices - Dispatch Required (and Service Aptmt Scheduling (Due Date))
904	MI 16	Percentage Rejected Query Notices - PIC
905	MI 16	Percentage Rejected Query Notices - FAC / SAV
906	MI 16	Percentage Rejected Query Notices - DSL Loop Qualification
907	MI 16	Percentage Rejected Query Notices - NC / NCI
908	MI 16	Percentage Rejected Query Notices - CFA Availability
1034	MI 2	% of Orders Given Jeopardy Notices w/in 24 Hours of the Due Date - Res - FW
1035	MI 2	% of Orders Given Jeopardy Notices w/in 24 Hours of the Due Date - Res - No FW
1036	MI 2	% of Orders Given Jeopardy Notices w/in 24 Hours of the Due Date - Business - FW
1037	MI 2	% of Orders Given Jeopardy Notices w/in 24 Hours of the Due Date - Business - No FW
1038	MI 2	% of Orders Given Jeopardy Notices w/in 24 Hours of the Due Date - Resale Specials - FW
1039	MI 2	% of Orders Given Jeopardy Notices w/in 24 Hours of the Due Date - Resale Specials - No FW
1040	MI 2	% of Orders Given Jeopardy Notices w/in 24 Hours of the Due Date - Unbundled Loops with LNP
1041	MI 2	% of Orders Given Jeopardy Notices w/in 24 Hours of the Due Date - Unbundled Loops without LNP
1042	MI 2	% of Orders Given Jeopardy Notices w/in 24 Hours of the Due Date - Unbundled Local Switching
1043	MI 2	% of Orders Given Jeopardy Notices w/in 24 Hours of the Due Date - UNE Combos
876	MI 3	Coordination Conversions Outside of Interval - Unbundled Loops
877	MI 4	Average Time to Provide a Collocation Arrangement - Physical Collocation (Days)
1103	MI 4	Average Time to Provide a Collocation Arrangement - Virtual Collocation (Days)
878	MI 5	Structure Requests Completed Outside of Interval - Information Access
879	MI 5	Structure Requests Completed Outside of Interval - Field Survey
880	MI 5	Structure Requests Completed Outside of Interval - Make Ready
881	MI 6	Erred Customer Record Update Files Not Returned by Next Business Day - Manually Received
882	MI 6	Erred Customer Record Update Files Not Returned by Next Business Day - Electronically Received
883	MI 7	Errors in Customer Record Update Files - Manually Received
884	MI 7	Errors in Customer Record Update Files - Electronically Received
885	MI 8	Customer Record Update Files Not Uupdated by the Next Business Day - Manually Received
886	MI 8	Customer Record Update Files Not Uupdated by the Next Business Day - Electroically Received
1045	MI 9	Percentage Missing FOCs - Resale
1046	MI 9	Percentage Missing FOCs - UNE (Loops, LNP, and LSNP)
1047	MI 9	Percentage Missing FOCs - UNE-P